

From: [Allie Dunn](#)
To: [REDACTED]
Subject: CM: Response to request for information re Local Authority Information Request Data
Date: Wednesday, 9 April 2025 7:52:00 am
Attachments: [image001.png](#)
[image002.png](#)
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[image005.png](#)
[image006.png](#)

Kia ora

I refer to your official information request dated 7 April 2025 for local authority information request data.

Number of LGOIMA requests received

We are able to provide data on the number of LGOIMA requests received for the 2023/24 financial year and the 2022/23 financial year.

Financial year	Number of LGOIMA requests
1 July 2023 to 30 June 2024	142
1 July 2022 to 30 June 2023	112

We started tracking data on LGOIMA requests on 11 October 2022, capturing data on receipt of each request. We recently back-captured data on LGOIMA requests received from 1 July 2022 to 10 October 2022, in order to have complete data for the 2022-23 financial year. This task involved 1 hour and 45 minutes of officer time to complete. To undertake work to create a data record for the remaining three financial years for your request would require a significant number of hours of work to undertake, based on the time required to back capture data for the three month period mentioned above. If you would like us to do the work to create the information on number of requests relating to the 2019-20, 2020-21 and 2021-22 financial years, please let us know. We would need to charge for this work, and our current charge rate for LGOIMA requests is \$100 per hour, with the first hour of work provided at no charge.

Number of Ombudsman Complaints made against the Council

With regard to the number of Ombudsman complaints made against the Council, this information is available through the Office of the Ombudsman's website. Here is a link to the six month report for the period 1 July to 31 December 2024 for your information. This information is published on a six monthly basis, and enables you to obtain the data on number of complaints against all Councils directly from the Office of the Ombudsman.

[OIA and LGOIMA complaints received between 1 July and 31 December 2024 | Ombudsman New Zealand](#)

Data for the financial years requested is outlined below:

Financial year	Number of LGOIMA complaints
2023/24	3
2022/23	0
2021/22	2

2020/21	0
2019/20	0

Number of Privacy Act requests received

We are unsure whether your request for number of Privacy Act requests relates to requests for access by an individual to their personal information, or requests from individuals for privacy of their information (e.g. under the Local Government (Rating) Act 2002, section 28C allows for a ratepayer to request that Council withhold their name and or postal address from the rating database). Therefore we have provided information on both:

Financial year	Number of Privacy Act requests – provision of personal information	Number of Privacy Act requests – withhold personal information
2023/24	0	0
2022/23	1	1
2021/22	0	0
2020/21	0	0
2019/20	1	1

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi



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If you have received it in error, please take no action based on it, copy it, or show it to anyone.

Please return to the sender and delete your copy. Thank you.

From: Simone Anthony

Sent: Monday, 7 April 2025 9:04 am

To: [REDACTED]

Subject: RE: Information Request - Information Request Data

Kia ora [REDACTED]

This email is to acknowledge receipt of your request for information, regarding information request data.

We will endeavour to respond to your request as soon as possible and in any event no later than 8 May 2025, being 20 working days after the day your request was received. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe.

As part of our commitment to openness and accountability, we are now proactively publishing copies of requests for information and the responses provided to these requests, on our website. In doing so, we will ensure we comply with the provisions of the Privacy Act 2020 and redact any personal / identifying information from any response published.

If you have any questions about this, please don't hesitate to get in contact with me. Ngā mihi,



Simone Anthony | Democracy Support Officer

**Strategy and Community Wellbeing - Democracy Services |
Tararua District Council**

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From: [REDACTED]

Sent: Friday, 4 April 2025 4:36 pm

Subject: Information Request - Information Request Data

EXTERNAL EMAIL ALERT: Caution advised. This message is from an external sender. Verify the sender's identity and use caution with attachments and links.

Kia ora,

I'm doing some analysis on local authority information request data.

Could you please provide me the following information:

Number of LGOIMA requests received

- Number of Privacy Act requests received
- Number of Ombudsman complaints made against the Council

Could you please provide this data for the following financial years:

- 2023/24
- 2022/23
- 2021/22
- 2020/21
- 2019/20

Ngā mihi,

