

From: [Allie Dunn](#)
To: [REDACTED]
Subject: Response to Official Information Request re Lawn Mowing Contract Eketahuna
Date: Thursday, 5 March 2026 4:01:00 pm
Attachments: [image002.png](#)
[image003.png](#)
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[image010.png](#)
[image001.png](#)
[image004.png](#)
[image005.png](#)

Kia ora

I am writing in response to your official information request dated 19 February 2026 regarding the mowing contract for Eketahuna.

You asked for information about the following:

- The number of times the contractor is required to mow the road berms
- How much of each berm is to be mowed
- A copy of the map or list of roads that indicate what berms are to be mowed
- A copy of any report produced by the Council after inspections were carried out; and
- The total number of complaints received by the Council and a summary of actions taken in addressing the complaints

The contract in question is outcomes-based, with clear service levels and performance measures that need to be met. However, we are not able to provide you with the specific terms of the contract, noting that contracts between Council and third parties are confidential to the signatory parties and therefore withheld under section 7(2)(c) of the Local Government Official Information and Meetings Act 1987 in order to protect information that is subject to an obligation of confidence

The Council has received 48 complaints relating to Urban mowing, Parks and Reserves and Cemetery maintenance from 1 December to 3 March 2026 across the Tararua District. For the same period, officers have carried out 64 site inspections across the district. From these inspections, a number of actions have been notified to the contractor to progress.

The Council has taken note of community concerns about the mowing contract. At its meeting on 18 February 2026, the Community Connections Committee requested that officers provide a high-level report on the audit outcomes for this contract.

This information will be included in the agenda for the next Community Connections Committee meeting on 20 May 2026. Agendas are published on our website three days prior to each meeting: <https://www.tararuadc.govt.nz/publications/agendas-and-minutes>

These meetings are open to the public, and they are also livestreamed, with recordings available online. We are happy to email you a copy of this report once it is complete.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi



Allie Dunn | Manager Democracy Services | Deputy Electoral Officer

Democracy Services | Tararua District Council

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🌐 www.tararuaDC.govt.nz

📘 www.facebook.com/tararuaDC

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🌐 www.linkedin.com/company/tararua-district-council

This email and any attachments are intended for the above named recipient only and may be confidential.

If you have received it in error, please take no action based on it, copy it, or show it to anyone.

Please return to the sender and delete your copy. Thank you.

From: Allie Dunn

Sent: Thursday, 19 February 2026 4:15 pm

To: [REDACTED]

Subject: Acknowledgement of Official Information Request re Lawn Mowing Contract Eketahuna

Kia ora

This email is to acknowledge receipt of your request for information, regarding the lawn mowing contract in Eketahuna.

We will endeavour to respond to your request as soon as possible and in any event no later than 19 March 2026, being 20 working days after the day your request was received. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe.

As part of our commitment to openness and accountability, we are now proactively publishing copies of requests for information and the responses provided to these requests, on our website. In doing so, we will ensure we comply with the provisions of the Privacy Act 2020 and redact any personal / identifying information from any response published.

If you have any questions about this, please don't hesitate to get in contact with me.

Ngā mihi

Allie Dunn | Manager Democracy Services | Deputy Electoral



Officer

Democracy Services | Tararua District Council

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-----Original Message-----

-----Original Message-----

From: [REDACTED]

Sent: Thursday, 19 February 2026 2:43 pm

To: Info - Tararua District Council <Info@TararuaDC.Govt.NZ>

Subject: Official Information Request

EXTERNAL EMAIL ALERT: Caution advised. This message is from an external sender. Verify the sender's identity and use caution with attachments and links.

Dear Council staff

Under the Official Information Act I request information in relation to the lawn mowing contract currently in force for Eketahuna.

I specifically request

The number of times the contractor is required to mow the road berms

How much of each berm is to be mowed (some areas only have one mow strip rather than the actual berm)

A copy of the map or list of roads that indicate what berms are to be mowed

A copy of any report produced by the council after inspections were carried out by the contract supervisor or other council staff

The total number of complaints received by council into the current contractor by TDC residents and a summary of action the the Council Contract Supervisor carried out in addressing the complaints.

This response may be returned by email or sent to me at the address below

Appreciate a prompt reply please

Regards

[REDACTED]
[REDACTED]
[REDACTED]