

From: [Allie Dunn](#)
To: [Ratepayers' Report](#)
Subject: CM: Response to Ratepayers Report LGOIMA Request – Taxpayers' Union
Date: Thursday, 3 July 2025 4:17:00 pm
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

Kia ora

I refer to your official information request dated 4 June 2025 for information on personnel, management, communications, core services, payments to third parties and Audit and Risk Oversight for the 2023-24 financial year. We noted your question number 4 was a duplicate of question number 2, which you clarified was an error.

The information you have requested is outlined below.

1. Personnel

- a. The total number of staff dismissed due to poor performance in the last financial year. **0**
- b. If applicable, the FTE number of staff employed by council-controlled organisations. **N/A**
- c. The total number of staff including those employed by council-controlled organisations receiving remuneration in excess of \$100,000. **31**
- d. The total number of staff including those employed by council-controlled organisations receiving remuneration in excess of \$200,000. **2**
- e. The mean and median remuneration for the Council, and its CCOs. **Mean \$85,117, Media \$75,452**

1.1 Management

- a. The FTE number of managers employed **33.52**
- b. The Taxpayers' Union defines a manager as : any staff member who is responsible for a team of staff, or who has an employee reporting to them and organises them to achieve their department's or organisation's specified goal.
- c. The ratio of management to total staff numbers **35:141**
- d. The average and median salary of a manager **average \$116,827 and media \$110,000**

1.2 Communications

- a. The FTE number of communications and marketing staff employed **4.50**
- b. The average and median salary of communications and marketing staff **average \$83,010 and media \$82,850**

1.3 Core services

- a. The FTE number of staff employed to work on the delivery and/or maintenance of local infrastructure. **27.84**
- b. The Taxpayers' Union defines infrastructure FTE as hours worked by staff who are directly responsible for maintaining council assets and services, including physical involvement in environmental services, stormwater, roading, water supply, wastewater, and solid waste management.
- c. The FTE number of staff of staff employed to provide regulator functions **26.68**
- d. The Taxpayers' Union defines Regulatory FTE as hours worked by staff who are directly responsible for upkeeping and enforcing council functions and income, including parking, democracy services, rates collection, building and planning consents, and health licencing.
- e. The FTE number of staff employed in customer-facing roles **17.88**
- f. The Taxpayers' Union defines Customer Service FTE as hours worked by staff who are directly responsible for communication and providing aid for members of the public, such as libraries, pools, art galleries, venues and events, and customer service, whether in person or by phone.

2. Payments to third parties

- a. The total payments made by the Council (or any council-controlled organisation) to any Chamber of Commerce, including GST. **\$92.00**
- b. The total payments made by the Council (or any council-controlled organisation) to Local Government New Zealand (LGNZ), including GST. **\$86,704 (note this includes EC levy, membership and conference attendance)**
- c. The total payments made by the Council (or any council-controlled organisation) to the New Zealand Society of Local Government Managers (SOLGM), including GST. **\$47,167.56 (note this includes memberships, webinars and conference attendance)**

3. Audit and Risk Oversight

- a. How many members are on the Council's Audit and Risk Committee (or equivalent)? **11 members**
- b. Does the Council have independent members on the Committee? **Yes, the Chairperson is an independent member**
- c. Is the Chair of the Committee an independent member? **Yes**
- d. Does the Council have a lawyer (with a current practising certificate) on the Committee? **No**
- e. Does the Council have an accountant (with a current practising certificate) on the Committee? **No**
- f. Does the Council have a code of conduct requiring political neutrality from Council staff? **Yes**

Ngā mihi



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CANDIDATE INFORMATION SESSIONS
for the 2025 Local Elections

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If you have received it in error, please take no action based on it, copy it, or show it to anyone.

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From: Ratepayers' Report

Sent: Wednesday, 4 June 2025 3:49 pm

Subject: Ratepayers Report 2 – Request for Information – Taxpayers' Union

Importance: High

EXTERNAL EMAIL ALERT: Caution advised. This message is from an external sender. Verify the sender's identity and use caution with attachments and links.

Good afternoon

This is request 2 of 2 in preparation of the Taxpayers' Union Ratepayers' Report for the 2023/24 financial year.

This is a request for information under the Local Government Official Information and Meetings Act 1987. Please use **GST inclusive** figures where applicable.

I request the following information for the **2023/24 Financial Year**:

1. Personnel

- a. The total number of staff dismissed due to poor performance in the last financial year.
- b. If applicable, the FTE number of staff employed by council-controlled organisations.
- c. The total number of staff including those employed by council-controlled organisations receiving remuneration in excess of \$100,000.
- d. The total number of staff including those employed by council-controlled organisations receiving remuneration in excess of \$200,000.
- e. The mean and median remuneration for the Council, and its CCOs.

1.1 Management

- a. The FTE number of managers employed
- b. The Taxpayers' Union defines a manager as : any staff member who is responsible for a team of staff, or who has an employees reporting to them and organises them to achieve their department's or organisation's specified goal.
- c. The ratio of management to total staff numbers
- d. The average and median salary of a manager

1.2 Communications

- a. The FTE number of communications and marketing staff employed
- b. The average and median salary of communications and marketing staff

1.3 Core services

- a. The FTE number of staff employed to work on the delivery and/or maintenance of local infrastructure.
 - b. The Taxpayers' Union defines infrastructure FTE as hours worked by staff who are directly responsible for maintaining council assets and services, including physical involvement in environmental services, stormwater, roading, water supply, wastewater, and solid waste management.
 - c. The FTE number of staff of staff employed to provide regulator functions
 - d. The Taxpayers' Union defines Regulatory FTE as hours worked by staff who are directly responsible for upkeeping and enforcing council functions and income, including parking, democracy services, rates collection, building and planning consents, and health licencing.
 - e. The FTE number of staff employed in customer-facing roles
 - f. The Taxpayers' Union defines Customer Service FTE as hours worked by staff who are directly responsible for communication and providing aid for members of the public, such as libraries, pools, art galleries, venues and events, and customer service, whether in person or by phone.

2. Payments to third parties

- a. The total payments made by the Council (or any council-controlled organisation) to any Chamber of Commerce, including GST.

- b. The total payments made by the Council (or any council-controlled organisation) to Local Government New Zealand (LGNZ), including GST.
- c. The total payments made by the Council (or any council-controlled organisation) to the New Zealand Society of Local Government Managers (SOLGM), including GST.

3. Audit and Risk Oversight

- a. How many members are on the Council's Audit and Risk Committee (or equivalent)?
- b. Does the Council have independent members on the Committee?
- c. Is the Chair of the Committee an independent member?
- d. Does the Council have a lawyer (with a current practising certificate) on the Committee?
- e. Does the Council have an accountant (with a current practising certificate) on the Committee?
- f. Does the Council have a code of conduct requiring political neutrality from Council staff?

4. Payments to third parties

- a. The total payments made by the council or any CCO to any Chamber of Commerce, including GST
- b. The total payments made by Council or its any CCO to Local Government New Zealand (LGNZ), including GST
- c. The total payments made by the Council or any CCO to the New Zealand Society of Local Government Managers (SOLGM) including GST

We do not wish to cause unnecessary expense or burden on your bureau. If clarification of any of our requests is needed, please call or email. Likewise, if a request proves unnecessarily burdensome in form and we are likely to be able to adjust it to be more specific or better suited to your information systems without losing the benefit of what is sought, please also get in touch. If there is likely to be a delay in being able to assemble or provide some of the information requested, please provided the rest of the information as it becomes available. To avoid unnecessarily printing and postage costs, we ask that you send a confirmation of receipt, the response and any other correspondence to ratepayers.report@taxpayers.org.nz. Please include the following reference in the subject line – Ratepayers Report LGOIMA Request.

If you have any questions, please reply directly to this email. We expect a response within twenty working days.

Many thanks

Local Government Campaigns Manager | New Zealand Taxpayers' Union | Auckland Ratepayers' Alliance