



# Annual Report Summary

2022/23

[www.mdc.govt.nz](http://www.mdc.govt.nz)

Himatangi Beach, Manawatū





Kowhai Park - Feilding

# Contents

A Joint Message from Mayor Helen Worboys and Chief Executive Shayne Harris.....	4
Key Numbers.....	6
The Manawatū District at A Glance.....	8
Your Council - who are we?.....	10
Council Priorities.....	11
Where did Council get money?.....	12
How did Council spend money? .....	13
Statement of Service Performance .....	14
Our work this year .....	18
Overview of Activity Results .....	34
Summary Statement of Financial Position .....	54
Summary Statement of Comprehensive Revenue and Expense .....	54
Summary Statement of Cash Flows .....	55
Summary Statement of Changes in Net Assets / Equity .....	55
Contingent Liabilities .....	56
Explanation of Major Variances .....	56
Events after the Balance Sheet Date .....	57
Additional Notes .....	57
Independent Auditor's Report .....	58

# Annual Report joint message

## He karere nā te Kahika me te Tumu Whakarae



**Tēnā koutou,**

**Looking back on the past year, we feel incredibly proud of the mahi that has taken place around our district, and our teams' achievements in delivering vital community projects.**

Of course, like the rest of the country, we've had challenges. Navigating changing demands from Central Government, extreme weather events, rising costs and inflation has impacted Council's operations. We are aware of the pressures our communities are under, too. This has been a period of doing as much as we can while tightening our belts and making prudent decisions in order to minimise the financial burden on our ratepayers.

We'd like to take this opportunity to acknowledge the members of our community and to our friends, colleagues and whānau across New Zealand who were impacted by the cyclones earlier this year. Our teams across Council worked hard to repair roads and bridges damaged by these events and we continue to work closely with impacted residents to try and mitigate the risk of future events.

Despite these challenges, we have many successes to celebrate this year. Our Council teams have been busy over the past year bringing our visions to life.

- Following the local government elections in October 2022, a mixture of new and familiar faces came together in the Council Chamber and as a team, we are looking forward to the year ahead.

- In August 2022 we saw the commencement of the redevelopment work on the Feilding Library, now referred to as the Manawatū Community Hub. This new multi-use facility will provide experiences, events, school holiday programmes, education and services for the benefit of our community.
- Two new streets were opened within Feilding. Turoa Street and Echo Place were both opened as part of the residential development where approximately 1700 homes will be built between now and 2027.
- Stage One of the Turners Road Extension has begun, which will create more land for industrial use in the future.
- As part of the Wastewater Centralisation Programme, construction of the pump stations for the pipeline between Ōhakea/Sanson and Feilding have been completed. Significant progress has also been made on the Rongotea to Feilding pipeline.
- A wetland at the site of the Manawatū Wastewater Treatment Plant has been developed to filter approximately six million litres of treated water and deposit it back into our river systems. Through this project with the wetlands, we have worked in collaboration with local iwi, Ngāti Kauwhata, providing significant cultural and environmental benefits for the community.
- The Ōhakea Rural Water Scheme was officially opened this year following two years of construction. This will provide safe, clean drinking water to residents located around RNZAF Base Ōhakea.

- Our consents and regulatory teams achieved significant numbers this year, with more than 600 building consents issued, 7200 building inspections completed and more than 1200 animal control incident responses.
- With the adoption of the Waste Management and Minimisation Plan 2022-2028, the team have progressed the roll-out of recycling services to the villages of Sanson, Rongotea, Himatangi Beach and Halcombe, set to be complete by 2024.
- Our parks and recreational spaces continue to be upgraded with a new shared pathway at Timona Park and refurbished walkways at Kōwhai Park and Mt Lees, including two new StoryWalks, which are proving popular with our younger residents.

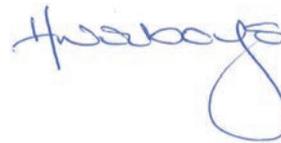
These are just a handful of the huge range of projects and initiatives our teams have been working on this year. Later in this report you can read more about some of our key achievements, big capital projects and community-based programmes from this year. We hope you enjoy finding out more about the role your Council plays in our District.

We are looking ahead to our next Long-term Plan 2024-2034 where we can pull together a range of essential and visionary projects that will help develop the District for future generations. It's important we hear voices from all communities in our District, so please keep an eye out for upcoming opportunities to have

your say on What Matters Manawatū? for the next decade and beyond.

Taking into consideration the challenges of the past year, when we look back on all that's been achieved, we can all be proud of the work we've put in to making Manawatū a wonderful place to call home.

Kia kaha Manawatū.



Helen Worboys, Mayor

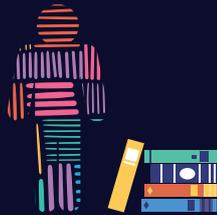


Shayne Harris, Chief Executive

# Key numbers Ngā nama matua



**569**  
building  
consents  
received



**320,337**  
total in-person and  
digital book, magazine  
and resource checkouts



**347**  
resource  
consents  
received



**49,317**  
total e-services and  
resources provided  
by the Library



**736**  
compliance  
issues or  
enquires



**2,011.21 tonnes**  
of recycling processed



**376**  
food and  
alcohol  
licenses  
issued



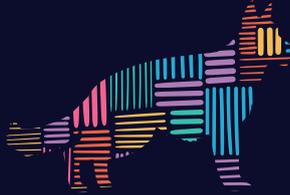
**5,961.02 tonnes**  
of solid waste processed



**416,990m<sup>2</sup>**  
of road resurfacing



**116,317**  
people visiting and  
using the Makino  
Aquatic Centre



**1,251**  
animal control  
issues or enquiries



**97,657**  
plants distributed  
from our plant  
nursery



**71,988** calls  
received by our  
customer contact  
centre



**5,961**  
Customer requests  
for services or  
information  
received



**136,625**  
visits to our  
website



**195,486**  
visits to our social  
media pages



# The Manawatū District at A Glance

## He kōrero whānui mō te rohe o Manawatū

Stretching from the Pacific Coast in the west to the Ruahine Ranges in the east, the mighty Manawatū is named after one of the two great awa (rivers) that run through this District - the Rangitikei and the Manawatū. Our name means 'heart standing still' and with the diverse geography of stunning landscapes, hills and ranges, extensive flood plains and the broadest band of dune fields anywhere in the country, it's not hard to see why.

Established on 01 November 1989, Manawatū District Council incorporates the five former authorities of Ōroua, Kiwitea, Pohangina, Manawatū and Feilding. We have a rich cultural past associated with the iwi that have ahi kā (a history of continuous occupation), Ngāti Kauwhata, Ngāti Raukawa, Ngāti Tūwharetoa, Ngāti Maniapoto and Rangitāne ki Manawatū, all of which have marae in Manawatū.

The town of Feilding sits in the centre of the District. Named 16 times as New Zealand's most beautiful town, Feilding is home to the iconic sales yards, the Coach House Museum, Manfeild Park and arguably the best farmer's market in New Zealand. The District has a highly productive farming and agricultural sector, enjoying a rural lifestyle and easy connectivity to the rest of the North Island.

For those living in Manawatū, you'll know how good we have it with access to a perfect mix of big city attractions in Palmerston North, and lots of smaller towns, villages and rural lifestyle opportunities throughout the District. We're a stone's throw from the sea, the mountain and Wellington is just a couple of hours to the south. We've got some of the best schools in the country, a thriving university and the region is, we think, one of the best places in New Zealand to raise a family.

Check out some of these facts and figures about our wonderful District.

### Our industries



**Agriculture, forestry and fishing**



**Manufacturing**



**Public administration and safety**



**Rental, hiring and real estate services**



**Construction**



**Professional, scientific and technical services**



**Retail trade**



**Wholesale trade**



**Health care and social assistance**



**Education and training**

## Our Population



**34,300**

people live in our district  
(as at March 2023)



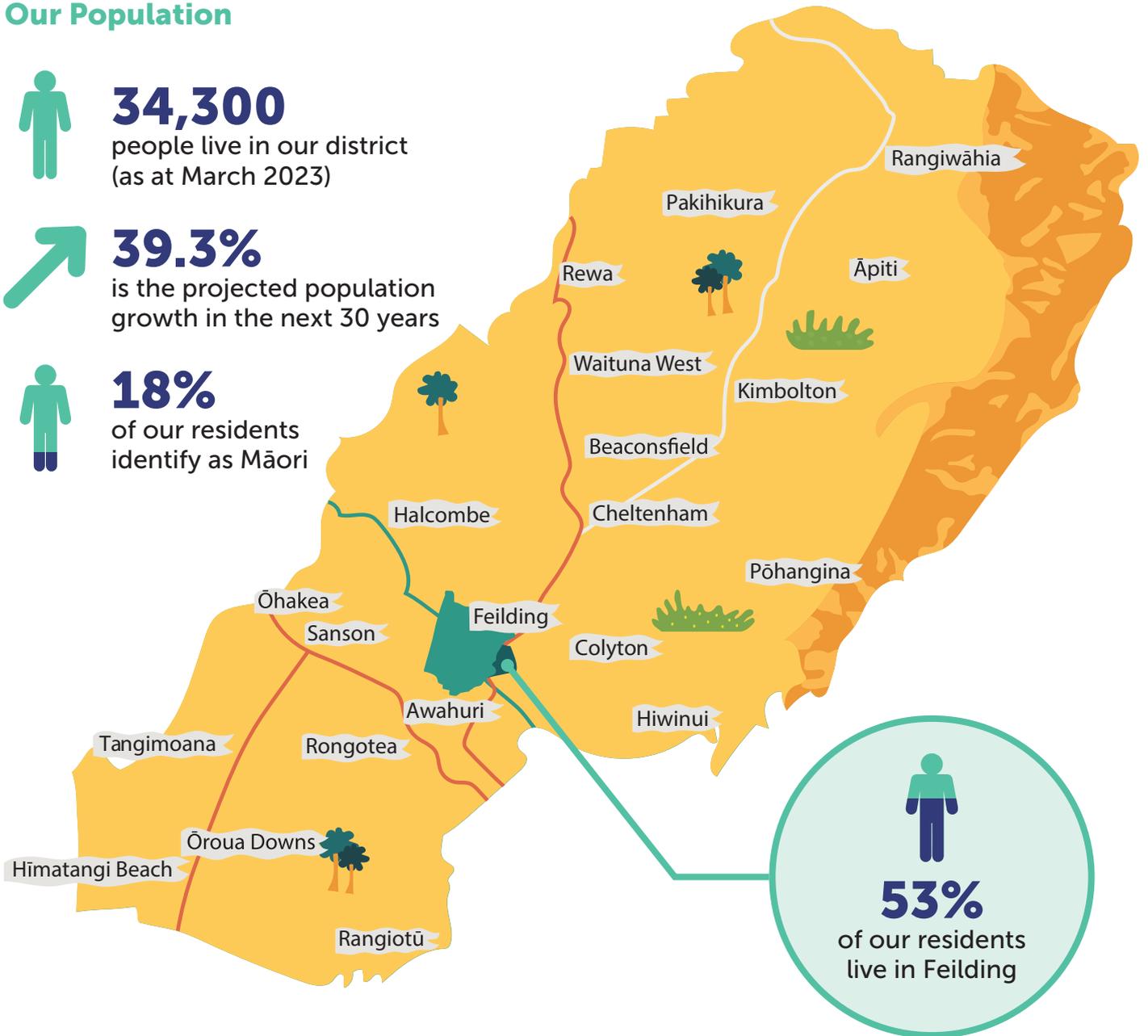
**39.3%**

is the projected population  
growth in the next 30 years



**18%**

of our residents  
identify as Māori



## Our Economy



**17%** of district GDP comes from agriculture and forestry



**\$285.8M** spent in the district in 2022/23 up **7.6%**  
from previous year



Employment grew **4.2%** in 2022 from the previous year

Unemployment rate at an all-time low of **1.9%** in 2022

# Your Council – who are we? Tō Kaunihera – ko wai mātou?

## Manawatū District Mayor



Helen  
Worboys

## Ngā Tapuae o Matangi Māori Ward



Bridget  
Bell

## Feilding Ward 5 Elected Members



Michael  
Ford



Grant  
Hadfield



Lara  
Blackmore



Kerry  
Quigley



Stuart  
Campbell

## Manawatū Rural Ward 5 Elected Members



Alison  
Short



Andrew  
Quarrie



Colin  
McFadzean



Fiona  
Underwood



Steve  
Bielski

# Council Priorities

## Kia papa te tū, kia rangi te tiro

**Proudly provincial. A great place to land.**  
Wehi nā te kāinga taurikura nei ki tuawhenua



Below you'll see our priorities for the next 10 years. Have a look at how we plan to make the Manawatū District a productive and vibrant place to live, work, visit and invest.

Kei konei ngā matawhānui, ngā whāinga me ngā kaupapa matura hei whakatutuki, haere ake nei. E tino whai ana i te wairua o te kīanga kōrero nei 'ManawauTūmeke'.

**A place to belong and grow**  
He kāinga e ora pai ai te katoa

We provide leisure and sports facilities and support community activities to encourage social and cultural wellbeing for everyone.

**A future planned together**  
He kāinga ka whakamaherea tahitia tōna anamata e te hapori tonu

We work with all parts of our community to plan for a future everyone can enjoy.

**An environment to be proud of**  
He kāinga ka rauhitia tōna taiao

We protect and care for Manawatū District's natural and physical resources.

**Infrastructure fit for future**  
He kāinga ka tūwhenua tonu ōna pūnahanga, haere ake nei te wā

We ensure the Manawatū District has infrastructure (water, roads, etc.) that meets the needs of the community now and into the future.

**A prosperous, resilient economy**  
He kāinga ka tōnui tōna ōhanga

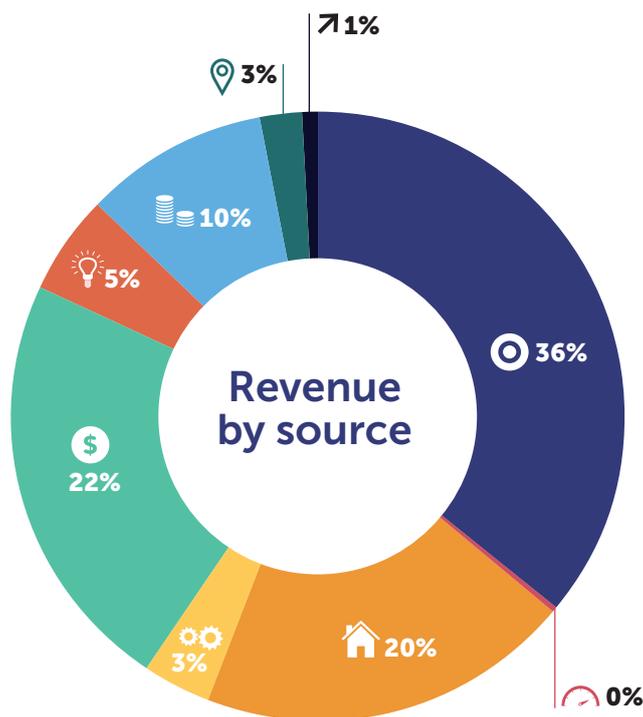
We aim to make the Manawatū District a great place to live, to visit and to do business.

**Value for money and excellent in local government**  
He kāinga ka eke tōna kāwanatanga ā-rohe ki ngā taumata o te kairangi

We take pride in serving our communities. We focus on doing the best for the district.

# Where did Council get money?

## Nō hea ngā pūtea a te Kaunihera?



Revenue by source	%	\$M
Targeted rates	36%	27.683
Rates penalty	0%	0.269
General rates	20%	15.206
Development and capital contributions	3%	2.684
Other subsidies and grants	22%	17.424
Sundry income	5%	4.159
User fees and charges	10%	7.531
Vested assets	3%	2.278
Gains	0%	(0.046)
Income and dividend	1%	0.613
<b>Total</b>	<b>100%</b>	<b>77.801</b>

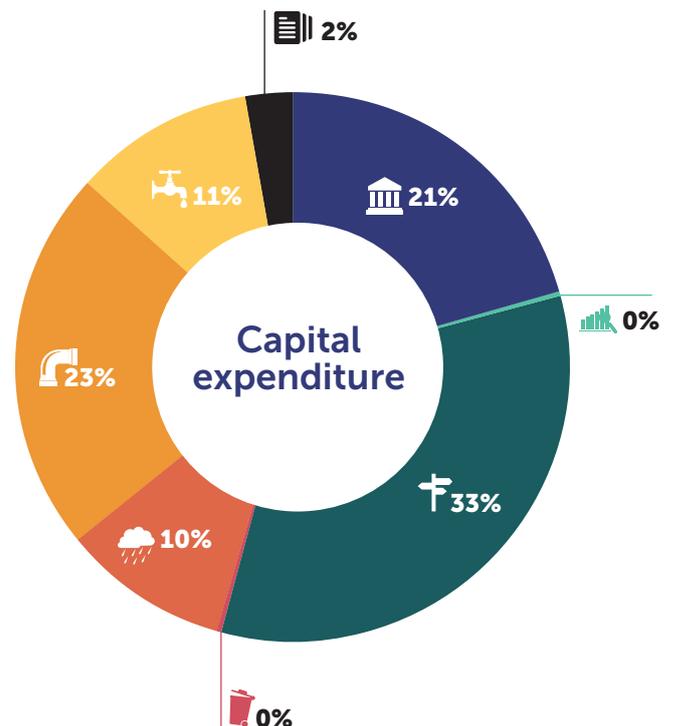
# How did Council spend money?

## I pēhea tā te Kaunihera whakapau i āna pūtea?

Operating expenditure	%	\$M
 Community Facilities	16%	12.222
 District Development	5%	4.021
 Emergency Management	1%	0.330
 Governance and Strategy	5%	3.426
 Regulatory	8%	6.127
 Roothing	31%	23.388
 Solid Waste	5%	3.859
 Stormwater	3%	2.306
 Wastewater	13%	9.303
 Water Supply	9%	6.693
 Other expenditure (overheads allocated)	4%	3.232
<b>Total</b>	<b>100%</b>	<b>74.908</b>



Capital expenditure	%	\$M
 Community Facilities	21%	6.539
 District Development	0%	0.012
 Emergency Management	0%	0.006
 Governance and Strategy	0%	0.063
 Regulatory	0%	-
 Roothing	33%	10.406
 Solid Waste	0%	0.109
 Stormwater	10%	3.262
 Wastewater	23%	7.394
 Water Supply	11%	3.518
 Other expenditure (overheads allocated)	2%	0.792
<b>Total</b>	<b>100%</b>	<b>31.101</b>

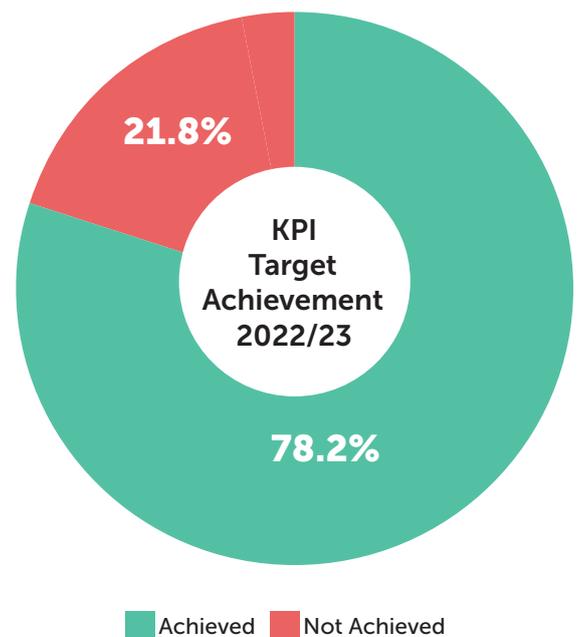


# Statement of Service Performance Tauākī Tutukinga Ratonga

To measure Council's performance against the six Council Outcomes, Levels of service framework (LOS) are included in 2021 - 31 Long Term and subsequent Annual Plans, along with including performance targets in each of the Statements of Intent set by Council for the Council Controlled Organisations: Manawatū Community Trust and Central Economic Development Agency (CEDA).

For the 2022/23 year, Council is reporting against 101 measures within the levels of service framework, which are detailed in the relevant activity summaries. Council has achieved 78.2% of its measures, which is a decrease from the previous two years of 83.7% (2021/22) and 78.9% (2020/21). We acknowledge that there were 22 instances where we did not achieve the measures (16 instances in 2021/22).

A number of measures that were not met resulted from staff vacancies across the council particularly in regulatory activity, which is reflected by the five targets not met in the regulatory space. One of the measures not met was due to results in our satisfaction survey - Council continues to endeavour to provide excellence in local government and has not identified clear causes for reductions or stagnations in customer satisfaction. The library did not meet two targets as a result of operating in a temporary site while new premises are under construction. A further six measures were not met due to the number of flooding events from extreme rainfall, impacted roading and the performance of the stormwater system.



## Rationale for selection of performance measures

The Department of Internal Affairs sets some mandatory measures that all Councils need to include in their long-term plans.

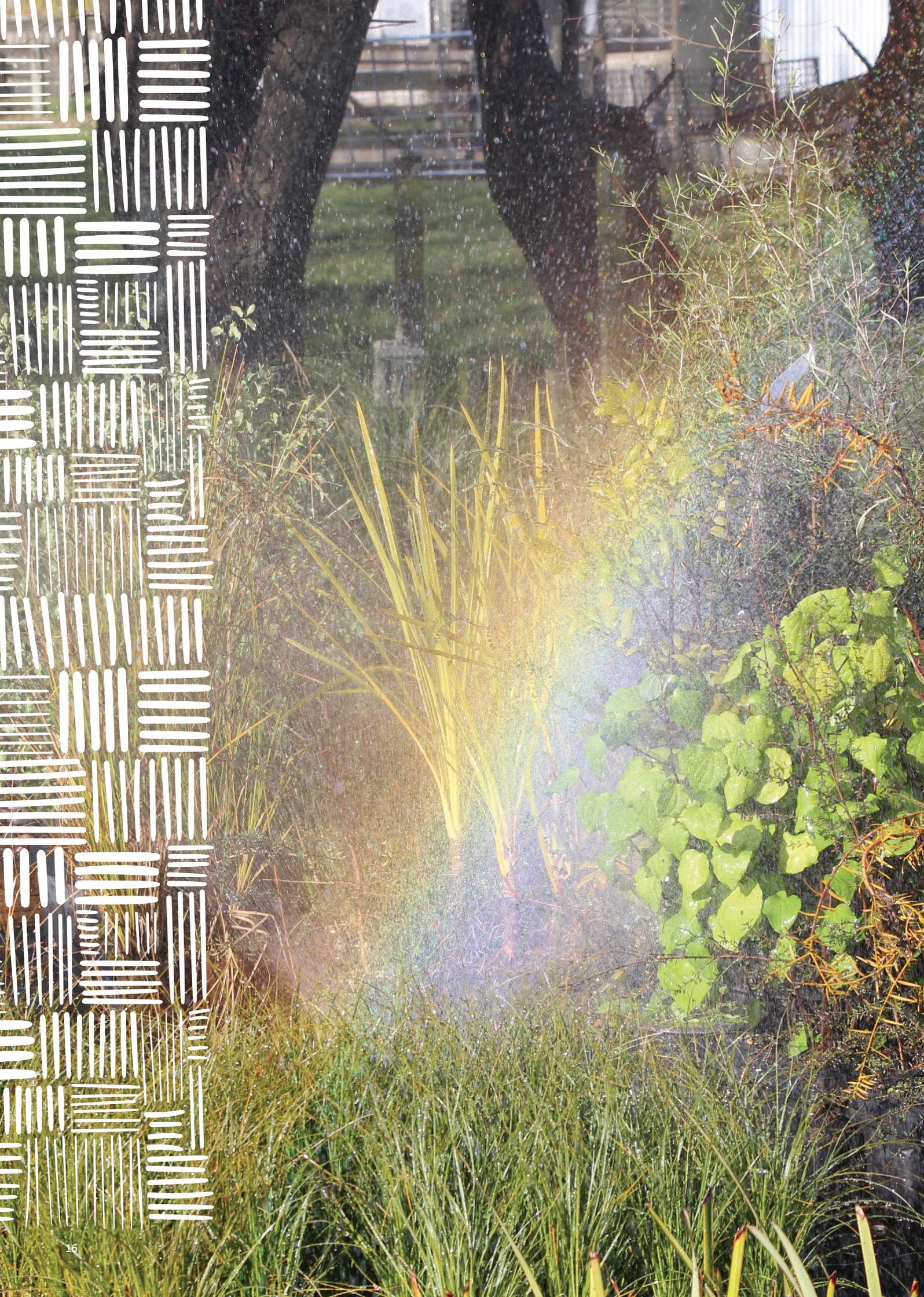
Other performance measures are set by Council and aim to report against key activities and programmes Council is delivering for each group of activities.

All measures are reviewed as part of the Long-term Plan process to ensure Council is providing the level of service the community expects and measuring results in a way that reflects the levels of service.

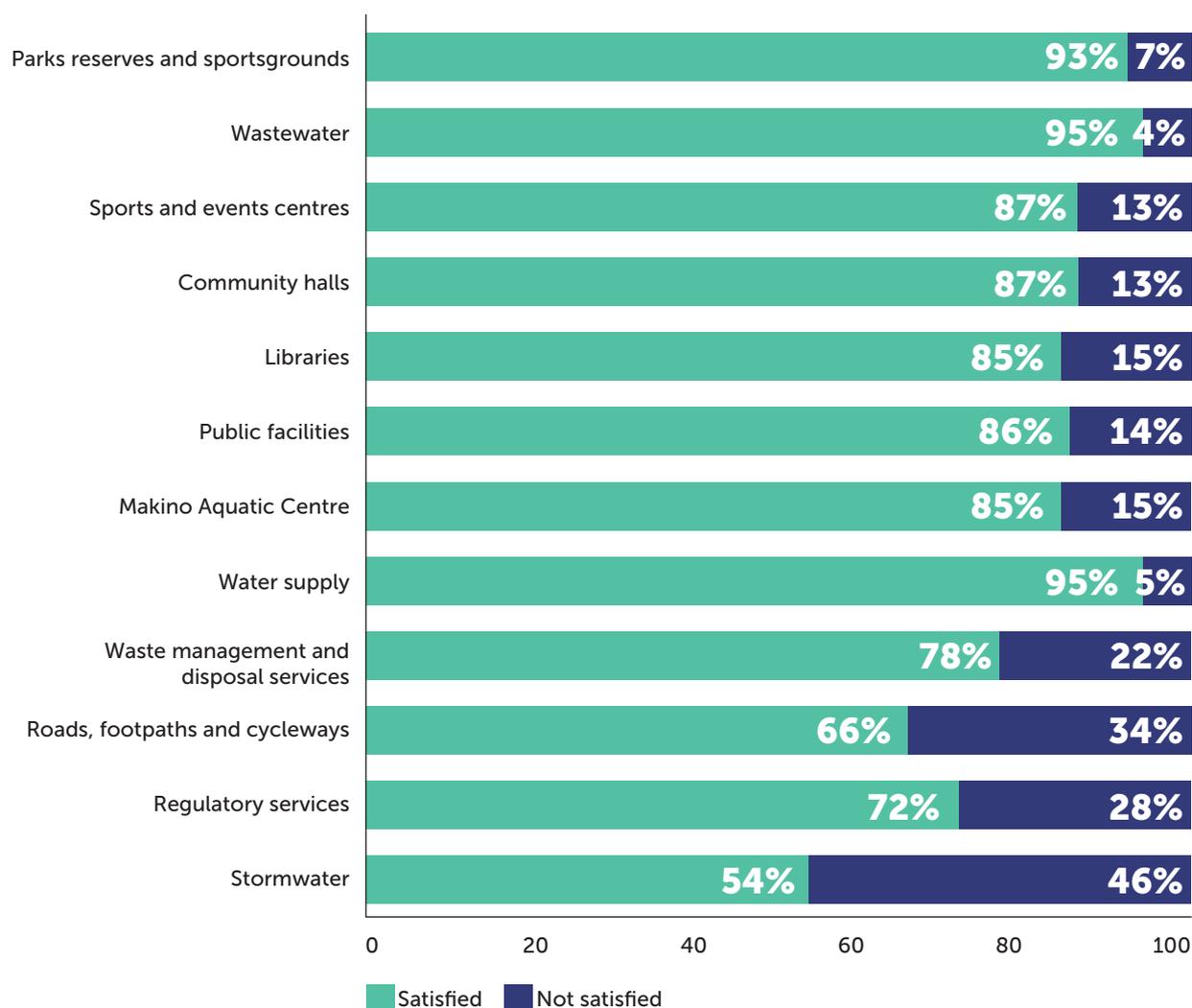
A summary of the Level of Service measures for Council and the Performance measures for the Council Controlled Organisations against the Council outcomes is outlined below:

		Council		Manawatū Community Trust		Central Economic Development Agency	
		Number of measures	 Achieved	Number of measures	 Achieved	Number of measures	 Achieved
<b>1</b>	<b>A place to belong and grow</b> He kāinga e ora pai ai te katoa	32	20	4	4	2	2
<b>2</b>	<b>A future planned together</b> He kāinga ka whakamaherea tahitia tōna anamata e te hapori tonu	34	23	2	2	1	1
<b>3</b>	<b>An environment to be proud of</b> He kāinga ka rauhītia tōna taiao	40	28	0	0	0	0
<b>4</b>	<b>Infrastructure fit for future</b> He kāinga ka tūwhenua tonu ōna pūnahahanga, haere ake nei te wā	46	33	0	0	1	1
<b>5</b>	<b>A prosperous, resilient economy</b> He kāinga ka tōnui tōna ōhanga	21	14	0	0	5	5
<b>6</b>	<b>Value for money and excellent in local government</b> He kāinga ka eke tōna kāwanatanga ā-rohe ki ngā taumata o te kairangi	89	69	10	8	6	6
<b>Total</b>		<b>262</b>	<b>187</b>	<b>16</b>	<b>14</b>	<b>15</b>	<b>15</b>

There are 101 measures within the levels of service framework, however a measure can be linked to more than one community outcome. Therefore, the total number of measures in the table above is more than 101.



## Overall resident satisfaction with Council services 2022/23



### Resident satisfaction survey

Council uses a resident satisfaction survey to measure satisfaction for a number of key performance indicators (KPIs). The survey is conducted quarterly and aims to achieve a representative view across gender, age, ethnicity, and location across Manawatū District residents.

### Other key judgements

The methodology for the performance measure ‘the percentage of real water loss from the network reticulation system’ is disclosed on page 84.

The survey results for 2022/23 are based on the responses of 491 residents, which meets the number required for statistical reliability with a 95% confidence interval. Overall community satisfaction levels with Council services ranged between 54% and 96%. For more detail, the full report can be found on Council’s website at [www.mdc.govt.nz/documents/reports/customer-satisfaction-survey](http://www.mdc.govt.nz/documents/reports/customer-satisfaction-survey)

# Our work this year

## A mātau mahi i tēnei tau

The work of Council touches every facet of our community, from encouraging economic growth and the maintenance of our roading network to making our green spaces beautiful and managing the district's waste to minimise our impact on the environment.

Every day, Council is working to make the Manawatū District the best it can be for everyone living here, to ensure it is set up for success in the future.

This section explores more of the work our teams have been up to over the past 12 months.

### Manawatū Community Hub

The library will become so much more than just books.

This year things really got underway with our exciting flagship library redevelopment project. No longer simply the 'Feilding Library', the site is now referred to as the 'Manawatū Community Hub'; a nod to the fact that this new space will be about much more than just books.

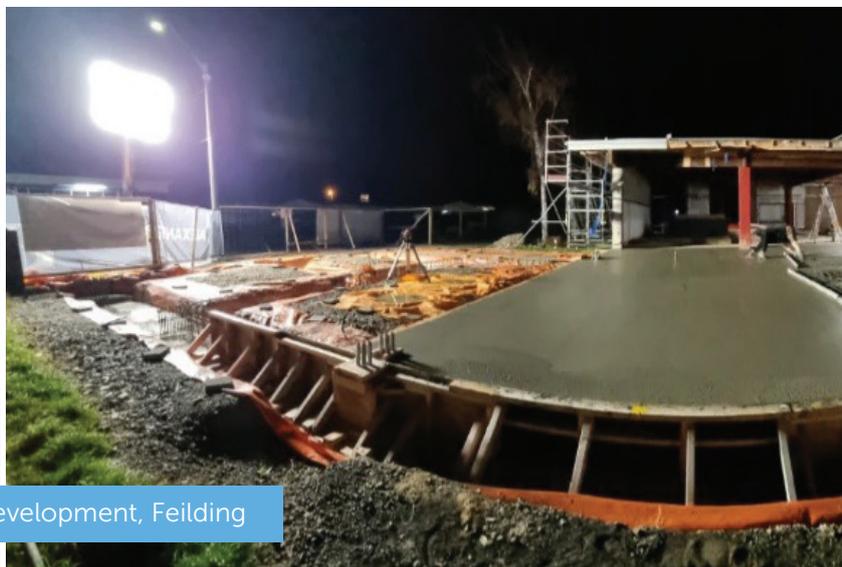
"The previous library was used for many different purposes, including school holiday

and after-school programmes, workshops, events and meetings. Referring to it now as a community hub was more reflective of what the space could be used for within the wider Manawatū community," explains Mayor Helen.

For anyone who has walked past the existing site, you will have noticed that the library building has been stripped back to bare bones. Much of the building has been demolished, with new earthquake-strengthened foundations and beams being installed to hold the newly designed multi-use space.

"Increasing community wellbeing in the Manawatū District, especially in this post COVID-19 climate is crucially important," says Adie Johansen, Community Services Manager. "The facility aims to provide a collaborative and culturally-inclusive community space to meet the community's needs and we will be working with groups in the community to enable a broader range of services to be delivered."

The project is on track to be completed by mid-2024. The roof is nearing completion, and this will be followed by the installation of the exterior walls and windows. Much of the look and feel of the building has been driven by



Community Hub Development, Feilding

artist direction from local iwi, with te ao Māori elements weaved throughout the architecture. It will be a beautiful and meaningful space for all our community once finished.

### Our library service

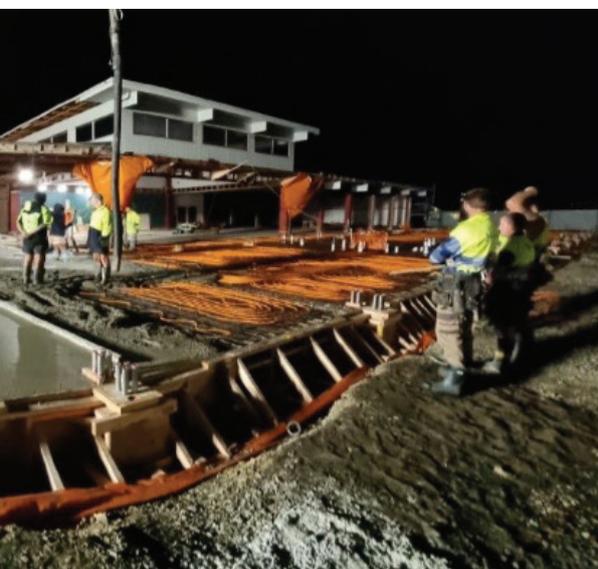
While the building work has been ongoing, our dedicated library team have continued to provide a valuable service to our communities. The team moved over 50,000 books, magazines and jigsaws out of the existing building into storage and set up the temporary library on Goodbehere Street. Testament to the fact that library services provide a pivotal backbone to our communities, the team provided a range of ways for people to engage with the service and come together over the past year:

- Seventy people completed the Summer Reading programme, ending with a very successful disco.
- The team held its first ever free Family Fun Day for the community. This event attracted over 2500 people and the success of the day was such that businesses and community groups have already confirmed their support for our 2024 event.
- The team partnered with two local rest homes to deliver books for their residents and increase their access to reading materials.
- Staff developed knitting skills to 'yarn bomb' the front of the library building to promote the restarting of a daytime 'Have a Yarn' group.

- The team partnered with Age Concern Manawatū to take a digital literacy bus called DORA to the Āpiti community for a day to help locals solve digital problems and build their digital literacy skills.

At the temporary site there is insufficient space to host the regular community programmes; however, the library team have developed partnerships with local organisations to continue these services for the community. They partner with:

- Manchester Street School for the popular school holiday programmes.
- Sport Manawatū, which provides two pop-up play sessions during the school holidays, increasing the programme to two weeks instead of one. They were also successful in obtaining grant funding for a play, trailer which allows for a range of play activities for our communities.
- The Coach House Museum for the StoryLines Story Tour.
- Feilding High School for large events and language learning. This year the team ran a large event for Te Wiki o Te Reo Māori at Feilding High School, which included a kapa haka celebration featuring 280 performers and over 1000 spectators. We offered our first Te Tiriti workshop, which attracted 60 people and there are plans to run a second course next year. Regular Te Reo Māori language classes run from April to November each year at the school.



Feilding District Library Team



## Halls at the heart of our communities

In many of our rural communities, local halls provide a space to come together and connect.

These highly used facilities are ageing, and need care and attention to remain operational, which is something our facilities team focuses on throughout the year.

The past year has seen renewal work take place on Colyton, Himatangi Beach and Āpiti halls following Council-commissioned Building Condition Assessments for each of the buildings. Work including repairing roofing, improving the water tightness of the buildings, exterior cladding and plumbing works. Foundation repairs were also identified as a priority, along with some electrical rewiring.

Other halls across the district were also given some attention, with water tightness and roofing works taking place at Kimbolton Hall, electrical rewiring at Awahuri Hall, and Rangiwahia Hall had its septic system replaced. Locals came together to carry out some improvements works at Rangiotu Hall with Council supporting the efforts through the purchase of materials for the working bee events.

Some of the halls have played host to some Family Movie Nights, put on as part of several engagement campaigns. Many families have come along to enjoy popcorn, hot chocolate and a movie.

## Makino Aquatic Centre

The pool continues to be a popular facility for our residents and the team work hard to attract a wide range of ages and groups to the site.

A highlight this year was hosting the national Canoe Polo championships and some Special Olympic events.

A new venture for the Makino was running a Tū Manawa-funded October holiday programme for 60 local tamariki. This proved to be very popular, with a range of fun activities put on for the children across the week. Funding meant we could offer the holiday programme to whānau free of charge, enabling greater access to holiday programmes for our entire community.

Swim schools continue to operate seven days per week, with around 650 students improving

their swimming and water safety skills each term. The team have also rolled out an early childcare water safety education programme, which involves visits to community centres to talk to kids and parents about staying safe in our waters.

Teaching kids how to stay safe around natural waterways - rivers, lakes, and beaches - is something the team are passionate about. Even messages as simple as 'if you're at the beach, swim between the flags', and 'what colours do lifeguards wear if you're on a patrolled beach?' get the kids and their parents thinking.

While we have moved away from our existing model of an in-house swim school, we continue to support our community groups and clubs in delivery of their own squad programmes through use of the pool. However, our Aqua Fitness programme has continued to be a popular offering, with some record class numbers of 50 participants.



Early childcare water safety programme



Canoe Polo - Makino Aquatic Centre



**DID YOU KNOW?**

The total amount of litres of water that all the pools at Makino Aquatic Centre holds is 1,900,000!  
That's 253,333 bottles of Pump water!



Cricket wicket installation at Kōwhai Park



StoryWalk - Kowhai Park



Planting with the Missing Wingman Trust at Mt Stewart

## Parks and green spaces

**A lot has been going on at Kōwhai Park in the past year as the team worked hard to return it to premier park status.**

We continue to enhance the user experience of the park through landscaping work around the playground, ngahere (bush) and walkways. It's been awesome to see the increase in the number of people enjoying the bush walk now that it has had some love.

We've also installed a high-quality cricket wicket that will provide for fantastic cricket games and reflects the success and growth of the Feilding Cricket Club.

Another highlight was the installation and launch of our second StoryWalk, an initiative secured by the Community Library team, which allows kids and their families to read pages of a book scattered among the trees. The team worked in collaboration with Porirua-based children's author Juliette MacIver to develop two walks, with the other based at Mt Lees.

Starting at Mt Lees, Stage 1 of the Bush Walk upgrade project has been completed and we've received lots of positive feedback from parents and visitors to the site who are enjoying the walk and nature-inspired adventure play area.

One resident contacted us to say she and her family were very thankful for that had been put in at Mt Lees, saying: "our family of eight use it weekly and the new paths and stairs make it so much easier to use and a lot safer for our little ones! The kids enjoy the Grizzled Grist story and are always on the lookout so they don't get eaten by the Grizzle Grist!"

At Mt Stewart, a very special project has been taking place, with the implementation of some beautiful landscaping and planting in collaboration with RNZAF (Royal New Zealand Air Force) and the Missing Wingman Trust, to serve as a permanent memorial to fallen pilots and defence personnel. The work over the past year builds on previous efforts to fell the pine wood that stood on the site. Next year, the team will create the 'Missing Wingman' walking track formation and carry out more targeted planting.



**DID YOU KNOW?**

**We maintain over 3,200 street trees throughout our district  
And we have over 5,000 square metres of street gardens.  
That's a lot of weeding!**



Taonui Stream pedestrian bridge

## On the right track with this pathway

A new shared pathway bridge over the Taonui Stream was completed this year, forming part of what will become a complete track from Feilding to Palmerston North.

The pathway will be used by pedestrians, cyclists and e-scooter riders for a more environmentally friendly form of travel between the two destinations. Jointly funded and constructed by Manawatū District Council and Palmerston North City Council, once complete, the pathway will form part of the Te Araroa Trail from Cape Reinga to Bluff. The bridge was lifted into place at the end of 2022 and with the approaches completed the bridge can now be used.

Local iwi contributed to the design of the bridge, with beautiful natural imagery incorporated into its panels.

## Supporting communities through grants and funding

Building community cohesion is only possible thanks to the tireless energy of multiple organisations, individuals and agencies who work with us to build social connections.

Organisations that received three-year Priority Service Contracts with Council continued to be supported to deliver positive outcomes for our communities. These organisations included Manchester House, Neighbourhood Support, Awahuri Forest Kitchener Park Trust and Manawatū Rural Support Services.

Other ways in which Council supported grassroots organisations was through our Community Development Fund. Marton Young Farmers received funding to deliver first aid training for members, while Feilding Manchester Lions Club were supported to deliver 'My Health Checks' in our rural communities.

Other beneficiaries included:

- Feilding Scout Venturers – funding for four venturers and a leader to attend the NZ Venturers Ignite 23 festival in Canterbury.
- The Honey Pot Project – helping to provide free honey to several schools in the Manawatū and teach children about the environment, sustainability and food.



Blokarts

- Feilding Salvation Army - purchasing and installing a new tunnel house for the community garden located in Feilding.

Community events are also an important part of our district, bringing people together and celebrating the different cultures we have in Manawatū. Council approved funding towards the running of several amazing events catering to a wide array of interests. Some highlights included the Neighbourhood Support Manawatū Youth Expo, which brought together rangatahi from the district to talk about work, the future, sports and other issues relating to our young people. We were also honoured to help play host to the 2022 Blokart World and New Zealand Open Championships, with competitors warmly welcomed to the district through the Manawatū Blokart Club.



Mayor Helen Worboys presents Community Honours



Chorus Box - by Talula Hodder

Meanwhile, recipients of our Representative Fund were able to represent Manawatū on the national and even international stage. We provided funding towards the cost of travel and entry to the Junior World Track Cycling Championships, the World Kickboxing Championships, regional finals of the U13 Basketball and the World Supremacy Battlegrounds hip-hop dancing competition, to name but a few. We were proud to support our local sporting heroes.

You can read more about our grant and fund beneficiaries in the full Manawatū District Council Annual Report 2022-23, Section 4: Grants, pages 190-197.

We presented Community Honours to eight recipients, all of whom were nominated for their contribution to their various communities and the wider Manawatū district. Among them was Wayne, a dedicated firefighter of over 40 years, Mary-Ann, who was a founding member of the SINCOSS network of community organisations, and Vera, who dedicated seven years to the development of a book on the history of Rongotea.

We hold these awards every year and they are a timely reminder of the hard-working, warm-hearted and community-minded people we have living in the Manawatū.

## Bringing colour to our Chorus Boxes

**Bland cabinets across Manawatū have been turned into lively artworks by talented artists thanks to a partnership between Chorus and Manawatū District Council.**

Mayor Helen Worboys says the works are a great show of the creativity in the Manawatū.

“They are bright, beautiful and do a great job of cheering up our roadsides. It’s a good example of council, private enterprise and community creativity coming together to make something fabulous,” she says.

Over the past year of the programme, six new pieces of public art have been created by talented local artists.

The works are diverse and celebrate all parts of our diverse district, its wildlife and surrounding landscapes.

Chorus Community Relations Manager Jo Seddon says the Chorus cabinet art programme started as an experiment to stop graffiti in 2010 but has been phenomenally successful.

“It’s resulted in hundreds of cabinets across the country becoming bright artworks, which are now rarely affected by graffiti. Added to that, the programme has helped some talented artists further their careers.

“We are particularly pleased with the work this year in Manawatū.”

## Making the Manawatū welcoming to all

Manawatū District Council was successful in our bid to join the Welcoming Communities programme, an initiative run by Immigration New Zealand.

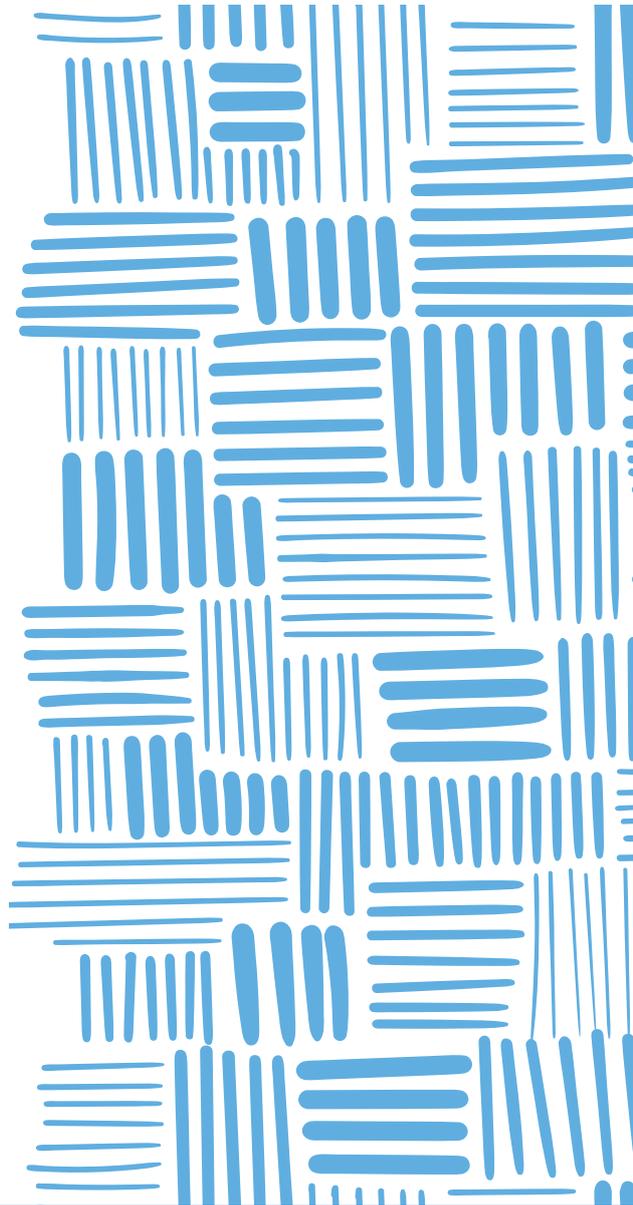
The programme aims to create inclusive environments where all residents can thrive and belong.

The latest additions mean there are now 34 Councils, five local community boards and associated communities across New Zealand that are part of Welcoming Communities. Nationally, over one-third of city and district councils are now committed to making their communities more welcoming for everyone.

Manawatū District Council Mayor Helen Worboys feels privileged to be part of the programme.

“Manawatū is a great place to live and we welcome new residents to our district with open arms,” she says.

“We’re a growing district, becoming more diverse by the day, as new people discover what is awesome about living here. Diversity is one of our strengths. We welcome people from different cultures and ethnicities to the Manawatū, and we say thank you for choosing our place to be your new home.”



## Celebrating our young achievers

Every year, our Youth Council celebrate the achievements of our tamariki and rangatahi through their Manawatū Young Achievers Awards ceremony.

This year, more than 150 young residents received an award for their positive contribution to the community and exceptional leadership among their peers.



## A peaceful space to remember loved ones

This year, the community facilities team introduced an Ashes Niche Wall to the Feilding Cemetery, an addition that has been warmly welcomed by those who come to remember their loved ones.

The wall also features flower holders next to each of the name plaques so that families can leave beautiful blooms when they visit.

Other work to enhance the cemetery involved installing signage and seating along a Remembrance Walkway.

Our team also look after cemeteries across the district. New ashes beam plots have been installed in Sandon and Pohangina. These are plots that allow for two sets of ashes to be interred together along with a commemorative plaque. In Halcombe, work has begun on installing a memorial rock and plaque. A project to clean and restore our cemeteries' cenotaphs is ongoing and will continue next year as funds become available.

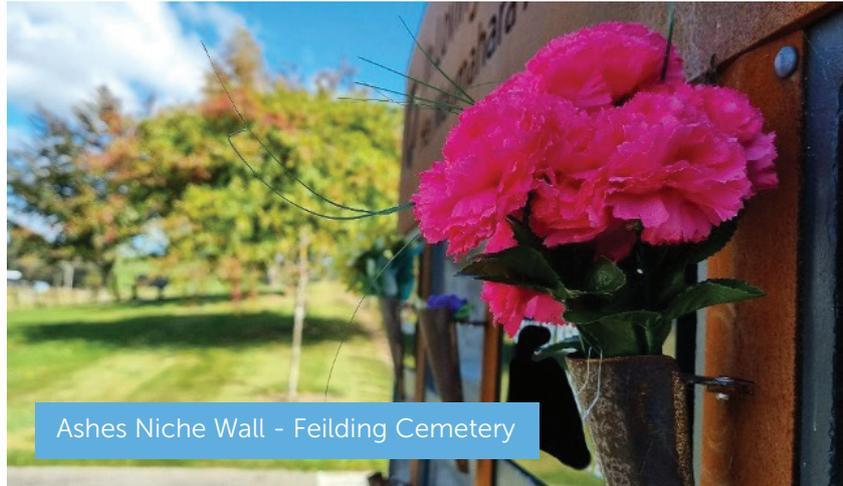
## District Plan

**Our District Plan is the blueprint for how the Manawatū district can be developed and changed over time.**

We regularly review the plan to make sure it meets the needs and priorities of our district. Central Government reforms and the changing needs of our communities have meant that work has been undertaken to review a number of sections of the District Plan over the year with more in the pipeline.

Work begun on a review of the Rural and Flood Channel Zone provisions, which will impact where new houses can be built, based on updated data provided by Horizons Regional Council. The review also looks at the way that rural landowners can develop, subdivide or build on their land. Our communities will be invited to feedback on the draft changes in the coming year.

Other achievement by the planning team this year included:



- Completed review of District Plan Sections for:
  - Heritage Buildings & Objects (excluding Town Centre Heritage)
  - Notable (Protected) Trees
- Processed the Rongotea South Residential Area private plan change that allowed for housing expansion of Rongotea Village.
- Completed Environment Court mediation on Plan Change 65: Outstanding Natural Features & Landscapes.

## Building control

**Our experienced building officers were kept busy this year with the ongoing development of two aircraft hangars and associated infrastructure at the RNZAF Base at Ōhakea.**

The team did, however, notice a general reduction in demand for building control services, due to the increased cost of construction materials and supply chain issues slowing the industry down.

More than 7000 building inspections took place over the year, averaging out at around 580 inspections a month. The team issued more than 600 building consents, a slight downturn on the 700 in the previous year and 682 Code of Compliance certificates were issued.

Another important role of the team is assessing the safety of residential swimming pools and spas to ensure they meet the legal requirements with regards to fencing and gating. More than 150 pools and spas were assessed for compliance and messaging was reiterated through a campaign reminding residents of their responsibilities relating to private pools.



Our Animal Control team and their furry friends



Awahou School receive their prize

## Protecting people and animals

**Animal Control is a shared serviced between Manawatū District Council and Rangitikei District Council.**

They provide a 24/7 service to both districts and with a total of 7050km<sup>2</sup>, there's a huge amount of ground to cover.

A common misconception about our animal control team is that their focus is purely on the welfare of animals, but in fact, they are also there for the protection of people. Where they have concerns about the welfare of an animal, they will liaise with the likes of the SPCA and MPI (Ministry for Primary Industries), but first and foremost, they are there to assist people who could be potentially harmed by a roaming animal, be it a dog, or livestock, like cows, sheep, goats or pigs.

This year was a busy year for the team, with a total of 1206 incidents responded to.

## Emergency Management

**Council had cause to set up and operate its Emergency Operations Centre (EOC) in February of this year due to Cyclone Gabrielle.**

The effort enlisted the skills of numerous Council staff to manage the situation as it unfolded over several days. The Manawatū District was lucky not to experience the cyclone in the same way as some of our neighbours, however, some of our roads and bridges were affected and rural communities impacted.

Plans to build an IL4 building (an earthquake-resistant building) that would act as an

alternative EOC for Council in the event of a catastrophic event were deferred due to cost increases and will be considered as part of the next Long-term Plan.

Our Emergency Management team also worked with five of our rural communities this year on their Community Response and Recovery Plans. These plans are tailored to each community and consider their unique needs when it comes to civil defence response and recovery actions.

The team are also focused on preventative action and provide advice and guidance to communities, organisation and individuals on being prepared for natural disasters. Getting the next generation on board is a key part of the strategy, and this year they paid a visit to Awahou School to congratulate them on being the winner of our 2022 VHF Radio check-in competition and presented them with a Survival Kit valued at over \$400.

Many of the district's rural schools have a VHF radio that they test with our Emergency Management team every Wednesday morning during the school term. These check-ins make sure the radios are working in case the school or the community need to use them in an emergency and gives students a chance to practise their 'Radio Calling' skills. To make it fun we keep track of each schools' check-ins and at the end of the year the school who conducted the most check-ins is awarded a Survival Kit.

During the visit our Emergency Management team chatted to the kids about Civil Defence and what they would do in an emergency.



Echo Place and Turoa Street - Opening



Utilities construction at Turners Road



**DID YOU KNOW?**

**Manawatū District has a total of 1,362km of both sealed and unsealed sections of road. That's the same distance as Auckland to Twizel!**

## Growing our district, one road at a time

With over 1300km of sealed and unsealed roads in the district, our roading team are certainly kept busy each year.

As well as the regular maintenance schedule, new capital works projects have seen additional roads and footpaths introduced to Feilding.

In our new residential development, two new roads were completed and opened with a blessing from local iwi. Located off Churcher Street, Echo Place and Turoa Street are the first roads to be built as part of the new residential growth development known as 'Precinct 4'. Once finished, it has the potential for the construction of 1700 new homes.

The new roads were named after Turoa and Echo Haronga, who were the prominent landowners that Council obtained the land from for this development. Turoa Street will become part of the Poppy Places project, which recognises former New Zealand Defence Force personnel. Turoa served in the Korean War and in his later years was a social worker.

Tai Haronga, along with Mayor Helen Worboys and Ngāti Kauwhata, officially opened the streets with a karakia and ribbon cutting. A ceremonial turning of the sod by Mayor Helen and Reihana Haronga marked the next stage in the development, which will start late 2023.

Other key roading projects included stage one of the Turners Road extension, in which a right-turn bay was installed on Kawakawa Road. onto Kawakawa Road. This is part of the growth works to provide 24 hectares of high-quality industrial land to encourage further industry investment in the district.

We were also challenged by extensive damage to our existing road network due to the severe weather events of early 2023. Emergency works were prioritised, which had an impact on our existing plans and maintenance schedule. Work will continue next year to remedy as much of the damage as possible with efforts to secure funding from national agencies to help cover the ongoing costs.

## Manawatū District Council waters

### Ōhakea Water Scheme gets going

A project just over two years in the making, the scheme came about following the discovery in 2017 of PFAS contamination of ground water supplies to Ōhakea residents. In early 2020, Manawatū District Council began the management of a project to construct the scheme, which needed to deliver a new bore, reservoir, water treatment plant, and pipe network as well as connections to houses and farms. The government contributed \$10.88M to the project, with the remaining \$2M funding coming from Manawatū District Council via a targeted rate.

At a depth of 620m, the bore is the deepest in the district, and the associated pipe network spans a length of 28km. It has the ability to supply 1500m<sup>3</sup> of water a day through the treatment plant, and the scheme currently services 80 properties.

In her speech at the opening ceremony, Mayor Helen Worboys said that the community and mana whenua had been a huge consideration when designing the scheme back in September 2020 and their support and ideas had been instrumental.

“A key success has been the efforts made by the project team to reach everyone in the community who was eligible to receive water under the planned scheme. Face-to-face visits with residents helped with details like where tanks should go, and how many units were needed. By the middle of 2021, the project team had visited 97 properties in the area.”

### Building resilience in Feilding’s water supply

Work to ensure the resilience of Feilding’s water supply has continued this year, with additional land purchased around the existing water bore and the commissioning of a third bore.

The project will ensure that Feilding’s drinking water supply continues to meet the current and future needs of the town.



## Central treatment of district's wastewater one step closer

Council is working on several projects to pipe wastewater from the villages of Halcombe, Sanson, Rongotea, Awahuri, Cheltenham and Kimbolton to the Manawatū Wastewater Treatment Plant in Feilding for treatment and disposal.

This programme of work will take management of wastewater away from village wastewater treatment plants and reduce the cultural and environmental impacts of multiple discharges into the Ōroua River and its tributaries.

The pipeline between Sanson/Ōhakea and Feilding was completed in 2022 and is approximately 14 kilometres in length.

"It's very expensive to run the smaller wastewater treatment plants that some of these villages have," explains Utilities Delivery Manager Michael Taylor. "We've built in capacity to the Manawatū Wastewater Treatment Plant through recent upgrades so that we can take in the wastewater that these villages produce as well. We're implementing things like irrigation and wetlands discharge that will see less treated wastewater discharged into the river."

The Sanson to Feilding stage of the project includes the installation of storage tanks and pump stations in Sanson and installation of intermediate pump stations between Sanson and Mt Stewart. This is expected to be commissioned in September 2023.



Wastewater pipelines work is well underway



### DID YOU KNOW?

On average, the Manawatū Wastewater Treatment Plant processes 7 million litres of wastewater per day. That's about 1.5 million toilet flushes!



Kōwhangatara grown at the Kawakawa Nursery



Groundworks for the Wetlands



Kawakawa Nursery team at Himatangi Beach

## Wetlands

We've made further enhancements to the Manawatū Wastewater Treatment Plant in Feilding this year with the focus being to reduce the nitrogen levels in the treated wastewater discharged into the Oroua River.

The team have constructed a wetland that will allow approximately 6 million litres of treated wastewater to go through an extra filtration process before it re-enters the river systems of the Manawatū.

Council is currently completing the inlet and outlet structures for the constructed wetland. Planting will span two financial years and will involve the planting of approximately 90,000 native plants specifically selected for their treatment properties and ability to break down and extract remaining nutrients in the treated wastewater.

All the plants have been sourced and grown by the Council's Kawakawa Nursery with support from Ngāti Kauwhata via the Department of Conservation-funded Jobs for Nature programme.

## Our Kawakawa Nursery

The nursery team have grown more than 100,000 plants this year, which have been used for Council projects, such as the wetlands, as well as for other initiatives across the district.

At Himatangi Beach the team collected Kōwhangatara (Spinifex), an indigenous plant that can be used to bind and stabilise sand dunes. These plants will be grown on and then planted back into the area in the sensitive blow-out zones as part of our dune restoration project.

These dune systems are a buffer that helps minimise erosion, support fauna, but also protect our homes and infrastructure.

## Waste and recycling



Total waste volumes decreased by **12.7% - 5,961 tonnes** of waste to landfill



Kerbside recycling increased by **1.15% or 1,046 tonnes** was collected

**11 schools, 3 kindergartens and 6 ECEs** are participating in the district's Enviro Schools programme



**Eight Mobile Recycling Centres (MRC)** collect recycling from our rural communities

**One weighbridge** is now operational at the Resource Recovery Centre – another is due for installation next year

Having adopted our Waste Management and Minimisation Plan last year, work has begun to prepare for the rollout of new waste management activities such as kerbside recycling for some of our rural communities, food scraps collections and wheelie bin collections from Feilding and the villages.

The vision to divert as much waste from landfill as possible has been further realised this year, with our Resource Recovery Centre in full operation. Here we sort and manage residential and commercial recycling and have

implemented initiatives such as our partnership with Central Environment Ltd, which crushes, grades and converts waste concrete into roading aggregate.

As well as having our own big visions for waste reduction, Council is able to support grassroots initiatives when it comes to reducing waste and encouraging recycling. Funded by waste levies received from central government, our Waste Not Want Not fund can provide the money needed to get local programmes and projects off the ground.

This year, recipients of the fund included:

### Feilding Repair Café

Feilding Repair Café run monthly pop-up 'Repair Café' events at a local hall. People can bring in their damaged and broken items and local volunteer experts will do their best to repair them whilst also showing the owner how they can do it themselves. The goal is to change the 'throw away to landfill and buy another item' thought process, when something can be repaired.



### Manawatū Community Trust

Manawatū Community Trust are running an education programme targeted at their own tenants, around 200 residents. They want to encourage their residents to reduce, reuse and recycle. They are also hoping to support various community organisations that already exist, by creating recycling resources that the groups can use.



### Precycle NZ

Precycle NZ Ltd is a waste minimisation and a waste valorisation company based in Palmerston North. They develop processing technologies to transform non-recyclable waste materials into new BRANZ certifiable construction material. This project is the second phase of a project currently underway by Precycle NZ. This project is a scoping and feasibility study working alongside industry looking for potential solutions to commercial and demolition waste.

The project will research and analyse novel recycling and processing methods for construction and demolition waste, such as tested timbers, polystyrene and insulation across New Zealand and internationally to determine if any would be suitable and feasible in the Manawatū.

### Rethink Waste

The purpose of Rethink Waste is to help, research, inform and educate the public regarding the benefits of zero waste. This project is to discuss and promote initiatives already being undertaken by Manawatū District Council and additional initiatives that the public could undertake themselves. They would like to increase the size of the current group, liaise with neighbouring districts already working on zero waste initiatives, and offer public meetings over the course of a year on key topics regarding waste minimisation.

# Overview of Activity Results

For each activity summary provided in this section of this report, you will find the following information:

## Performance Targets

For this section, the results are indicated by:



Target met



Target not met

A number of performance indicators refer to the annual Manawatū District Council Residents' Survey carried out by an independent research agency.

Residents were asked to rate our services on a scale from 1-10. Responses in the 1-5 range are considered to be "dissatisfied" and those in the 6-10 range are considered "satisfied". Throughout this section we have provided a more detailed breakdown of the responses:

- Very dissatisfied / poor 1 - 4
- Somewhat dissatisfied / poor 5
- Somewhat satisfied / good 6
- Satisfied / good 7 - 8
- Very satisfied / excellent 9 - 10

## Cemeteries Ngā Urupā

### How we did



#### 1. You can expect satisfaction with the maintenance of our cemeteries

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of survey participants who were satisfied with the maintenance of cemeteries.	1	95%	91%	84%	

#### 2. You can expect professional and timely interment services

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Monitoring the number of complaints about late or inadequate interment services	6	0	0	0	No complaints have been received

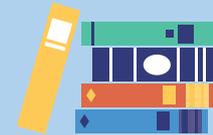
## District Libraries

### Ngā Whare Pukapuka o te Rohe

#### How we did

1. You can expect access to a range of information, resources and experiences that support community wellbeing and interconnectedness, continue to build and promote lifelong learning and bridge the digital divide

\* Targets are set uncharacteristically low due to the planned redevelopment of the Feilding Library in 2021/2022



Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The number of physical and digital collection items borrowed or accessed per capita, per annum.	1, 2, 4 & 5	8	8.96	10.10	
The number of logins to library e-resources and apps (including digital learning apps and heritage platforms), Manawatū District Libraries app and Wi-Fi and computer usage, per annum	6	60,000	53,901	49,317	Moving into a small temporary facility while the renovation happens reduced service capability and impacted logins. Note: Target was set at post opening the new facility as the project was delayed after the LTP was finalised.
The number of participants attending programmes, classes, exhibitions, events, digital learning programmes and social interaction groups, per annum	1 & 6	22,000	9,592	12,503	Moving into a small temporary facility during the redevelopment has reduced service capability and impacted programme delivery and attendance. Note: Target was set at post opening the new facility as the project was delayed after the LTP was finalised.

## Halls and Recreational Complexes

### Ngā Whare Huihui me ngā Taiwhanga Rēhia

#### How we did

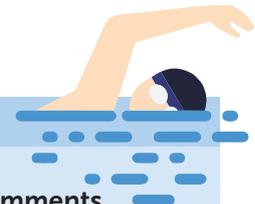
1. You can expect Council-owned halls and recreational complexes are safe

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
% of in-use Council-owned halls and recreational complexes are compliant with current building warrant of fitness requirements and FENZ evacuation procedures.	1 & 4	100%	100%	100%	All council halls and recreation facilities are compliant

# Makino Aquatic Centre

## Te Taiwhanga Wai Rēhia o Mākino

### How we did



1. You can expect safe pools					
Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Pool safe accreditation (annually)	1, 2 & 6	Accredited	Pool safe accreditation retained	Pool safe accreditation retained	Poolsafe accreditation achieved in March 2023.
2. You can expect a provision of a range of quality educational and recreational aquatic experiences					
Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Participants in water activities and learning to swim programmes.	1, 2 & 6	>52,000	37,839	45,142	Water activities and learn to swim programmes impacted by staffing, water temperature and plant issues this year.
General admissions (spectators and swimmers)	1, 2 & 6	>67,000	59,152	71,175	
Percentage of survey participants satisfied with the quality of their experience at the Makino Aquatic Centre.	4 & 6	90%	96.5%	92%	171 responses were submitted for the Customer Satisfaction Survey.

# Property

## Ngā Rawa Tūwāhi

### How we did



1. Well maintained, safe Council-owned buildings and properties					
Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
% in-use Council-owned buildings and properties are compliant with the relevant safety regulations	1 & 4	100%	100%	100%	All Council owned buildings and properties are compliant.

## Parks, Reserves and Sportsgrounds

Ngā Papa Rēhia, Papa Tāpui, Papa Hākinakina hoki



### How we did

#### 1. You can expect satisfaction with our parks, reserves and sports grounds

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of survey participants satisfied with Council's parks, reserves and sportsgrounds	1, 4 & 6	90%	95% 	90% 	

#### 2. You can expect safe parks, reserves and sports grounds

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Number of health and safety incidents or injuries reported that occurred due to inadequate or poor maintenance in our parks, reserves and sports grounds	1 & 4	0	0 	0 	We have not received any reports of health and safety incidents

## Public conveniences

Ngā Wharepaku Tūmatanui



### How we did

#### 1. You can expect clean and well-maintained public toilets

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Monitoring the number of complaints* received about inadequate maintenance and/or poor cleaning of our toilets.	6	<8 complaints	0 	7 	There were seven complaints this year.

\*Excludes complaints that do not relate to the service council provides

# District Development Group

## Te Tipu o te Rohe



### How we did

1. You can expect satisfaction with district development service delivery					
Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of targets CEDA has achieved under the relevant Statement of Intent.	5	80%	88.2%	92.8%	
Percentage of Results Based Accountability targets achieved under Priority Service Contracts.	5	80%	80%	95%	18 of the 19 Community Development Strategy Priority Service Contracts achieved 80% or more of their Results Based Accountability targets. One was exempted through a contract variation.
2. You can expect creative, cultural and recreational participation in our communities. (Whānau - Social Wellbeing)					
Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Creative Communities Scheme projects administered by the Council.	1 & 2	>14 Projects	14 projects approved	15 projects approved	Fifteen Creative Communities projects focusing on community participation were supported totalling \$32,478.
3. You can expect satisfaction that Council seeks an outcome of being connected and inclusive. Our goals are to be a welcoming community, where everyone has a sense of belonging and are proud of where they live. (Wairua - Spiritual Wellbeing)					
Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of survey participants who feel a sense of connection with others in their neighbourhood/ community.	1	>71%	71%	69%	

# Animal Control

## Rauhī Kararehe

### How we did



#### 1. You can expect a safe environment and protecting the community through timely responses to requests for service

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of urgent requests about dog attacks/ wandering stock responded to or caller contacted within 15 minutes of Council receiving request. (Priority 1)	6	90%	96% 	94% 	
Percentage of notifications of roaming dogs responded to or caller contacted the next working day from Council receiving request. (Priority 2)	6	90%	100% 	99% 	There were 205 incidents reported, 202 were responded to within the target timeframe.
Percentage of routine animal control issues responded to, or caller contacted the next working day from Council receiving notification. (Priority 3)	6	90%	91% 	97% 	There were 859 incidents reported, 837 were responded to within the target timeframe.



# Building Control

## Te Whakatū Whare



### How we did

#### 1. Ensuring life safety by monitoring of commercial and public buildings for compliance with the Building Warrant of Fitness

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of the district's commercial and public buildings that hold a current compliance schedule are audited every 3 years.	1 & 4	100%	73.4% 	81% 	Staffing issues impacted ability to achieve target. The building control team is undergoing a review for delivery of this service.

#### 2. You can expect we are meeting the statutory obligations of the Building Act as an Accredited BCA, providing a safe built environment and providing a responsive building control service

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of complaints that are investigated and responded to relating to our building control service within the specified timeframes.*	6	90%	91% 	92% 	108 complaints/requests for service were received, 99 were responded to within the target timeframe.
Percentage of residential swimming pools that are inspected every 3 years to ensure compliance with the Building Act.	4 & 6	95%	99% 	98% 	There are 347 pools within the district. 341 have been inspected within the 3-year anniversary date.
Percentage of applications processed within the statutory and specified timeframes:					
A. Building consent applications and Code of Compliance certificates (CCC) are processed and approved within the statutory 20 working days.	4 & 6	95%	77% 	90% 	619 building consents and 666 CCC have been issued. 88 building consents and 38 CCC were not issued within the 20 working day timeframe.
B. Fixed fee (small works) building consent applications are processed and approved within 10 working days.	4 & 6	95%	80% 	89% 	236 fast track consents were issued. 27 were not issued within the 10 working day timeframe.

\*excludes complaints that do not relate to the service council provides

# Compliance Monitoring

## Te Whakapūmau i tā te Ture me te Arotake

### How we did



#### 1. You can be assured the community has safe food premises and hygienic health registered premises

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of all food premises are verified as per legislative requirements under the Food Regulations 2015.	<b>3 &amp; 6</b>	100%	100% 	93% 	There are a total of 155 food premises with 115 having a template Food Control Plan. 58 were due for verifications in the review period. Of these, 54 inspections were completed. Due to the unavailability of a full time EHO Officer and a long period of no EHO officer we were not able to meet this target.

#### 2. You can expect we are protecting community amenities and providing a responsive compliance service with timely responses to requests for service

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentages of requests for service related to incidents that endanger public health are responded to within 24 hours of notification.	<b>3 &amp; 6</b>	85%	94% 	95% 	21 complaints were received for this reporting period, of those 20 were responded to within 24 hrs.
Percentage of urban noise complaints that are responded to within one hour of notification.	<b>3 &amp; 6</b>	85%	93.5% 	98% 	There were 286 complaints of these 281 were responded to within 1 hour.
Percentage of requests for service related to incidents that do not endanger public health are responded to within 48 hours of notification.	<b>6</b>	85%	97% 	97% 	For the reporting period there were 269 complaints received. 262 were responded to within 48 hrs.

#### 3. You can expect us to monitor selected licensed premises selling alcohol for compliance with their license conditions

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of licensed premises that are inspected annually to ensure compliance with the conditions of their licence and to work with those who do not comply to bring them up to compliance.	<b>3 &amp; 6</b>	95%	100% 	98% 	51 out of 52 premises have been inspected. From last quarter, one club premises has not been operating.

# Consent Planning

## Whakamahere Tūtohunga

### How we did



1. You can expect the Consents Planning Team are meeting the statutory obligations of the RMA to protect the environment and ensure compliance with the District Plan.

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
1. Percentage of applications for permitted boundary activities under the Resource Management Act are processed in accordance with the statutory timeframes.	3 & 6	100%	89% 	93% 	There have been 33 Permitted Boundary consents issued for the reporting period. Of these 31 were issued within the required timeframe.
2.A. Percentage of applications for resource consent under the Resource Management Act are processed in accordance with the statutory timeframes: • Non-Notified	3 & 6	90%	49% 	91% 	There were a total of 318 non-notified consents issued over this period, of which 290 were issued within the required timeframe.
B. Percentage of applications for resource consent under the Resource Management Act are processed in accordance with the statutory timeframes: • Limited Notified (with hearing)	3 & 6	90%	N/A	N/A	There have been no notified or limited notified consents requiring a hearing over this period.
C. Percentage of applications for resource consent under the Resource Management Act are processed in accordance with the statutory timeframes: • Limited Notified (without a hearing)	3 & 6	90%	N/A	N/A	There have been no notified or limited notified consents received over this period.
D. Percentage of applications for resource consent under the Resource Management Act are processed in accordance with the statutory timeframes: • Notified	3 & 6	90%	N/A	N/A	There have been no notified or limited notified consents received over this period.
The number of Resource Consent applications for resource consents returned to applicant as incomplete (under section 88 of the RMA) for: • Permitted boundary activities	3 & 6	0	0	0	There have been no permitted boundary consent applications returned as incomplete.
The number of Resource Consent applications for resource consents returned to applicant as incomplete (under section 88 of the RMA) for: • Resource Consents	3 & 6	6	6	13	There were 13 consents returned under section 88 of the RMA as incomplete.
The number of applications for which a request for further information has been made (under section 92 of the RMA).	3 & 6	141	141	127	There have been 127 Resource Consent applications returned under Section 92 of the RMA for further information.

## Emergency Management Group Te Rauhi Hapori i te Ohotata

### How we did



1. You can expect Council will be prepared to assist the community in the event of an emergency					
Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of Incident Management Team personnel trained to at least intermediate level of the Integrated Training Framework (ITF) for Emergency Management Manawatū.	6	≥75%	80% 	90% 	90% of permanent staff are trained to the ITF Intermediate level.
Percentage of survey participants who were satisfied with Emergency Management information and advice provided by Council for the Manawatū District in relation to an emergency event*	2, 4 & 6	≥48%	48% 		No emergency events met the threshold during this reporting period.

\*An emergency event is defined as whenever the Emergency Operations Centre (EOC) is activated.

## Governance and Strategy Group Ngā Mahi Kāwanatanga me te Whakatau Rautaki

### How we did



1. You can expect responsible financial management					
Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The number of breaches in rates limits or debt levels as set in the Financial Strategy	5 & 6	0	0 	0 	Zero breaches of rating or debt levels

# Roading Group

## Ngā Ara Waka

### How we did



#### 1. You can expect to get to where you need to go safely using our road network

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The change in the number of fatalities and serious injury crashes on the local road network from the previous financial year, expressed as a number.	1 & 4	<0	0.00064 	0.00074 	There have been 19 crashes reported resulting in 5 fatalities and 20 serious injuries. This equals 0.00074 fatalities/serious injuries per capita, based on a population of 33,900. Last year there were 21 crashes resulting in 7 fatalities and 16 serious injuries which equalled 0.00064 fatalities/serious injuries per capita based on a population of 33,000.

#### 2. You can expect the road to be in good condition

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The average quality of ride on a sealed local road network, measured by Smooth Travel Exposure (STE) index ratings (percentage of assessed network length where roughness is under the relevant threshold)*	4 & 6	90%	98% 	97% 	The STE index report received July 2023 reported the following: An average of 97% for urban and rural roads.

\*A High Speed Data Survey will be carried out every two years on all sealed roads. The condition of the asset is described by a set of attributes. The quality of these attributes changes over the lifetime of the asset. Sound decisions about interventions and investments rely to a large degree on knowledge of the current condition and the rate of change in the condition of the asset.

#### 3. You can expect the roading network to be well maintained

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The percentage of the sealed local road network that is resurfaced.	4 & 6	5%	5.6% 	7% 	To date the reseal programme is 100% complete. On completion 7% of the local road network was resurfaced.

#### 4. You can expect well maintained footpaths

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The percentage of footpaths within the district that fall within the level of service or service standard for the condition of footpaths that is set out in Council's Activity Management Plan (for example, cracking, breaks, high lips, trip hazards etc.).	1, 4 & 6	95%	99.7% 	99.29% 	The 2023 Footpath Rating survey resulted in 99.29% being acceptable.

## 5. You can expect a timely response to your request for service

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Percentage of customer service requests relating to roads and footpaths responded to within the following timeframes:					
A. Urgent requests*: within three hours of the request being lodged with Council.	6	90%	90.7% 	92.7% 	There were 193 urgent requests received. 179 were responded to within 3 hours. This equates to 92.7%.
B. Non-urgent requests: the repairs will be included in the 3 month rolling programme or as instructed by Council's Roading Team.	6	90%	89.2% 	92.5% 	1142 non urgent requests were received. Of these requests 976 were responded to within 3 months and 81 requests are still within their three month timeframe for action. This equates to 92.5%.

\*"Urgent" roading call-outs include the following: sealed and unsealed road failures affecting traffic safety and showing signs of rapid deterioration; removal of offensive graffiti; replacement and painting (where required) of defective or damaged barriers where traffic or public safety is seriously compromised; potholes on arterial roads; removal of offensive and dangerous litter and debris (e.g. dead animals, vomit, excrement, broken glass etc) on all urban roads; and unsealed roads that have subgrade exposure and slippery conditions, where road user safety is at risk. All other roading and footpath requests for services are considered "non-urgent". Further detail on the frequency of inspections and response times is included in Appendix 9 of the Roading Activity Management Plan.

# Water Supply Group

## Te Ratonga Wai



### How we did

#### 1. You can expect the provision of a safe water supply

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23 DWSNZ	Results 2022/23 DWQAR <sup>1</sup>	Comments
The extent (% compliance) to which Council's drinking water supply complies with Part 4 of the NZ Drinking Water Standards. (bacteria compliance criteria)	Feilding - Armadale	100%	100%	100%	100%	Feilding-Armdale 100% compliant under the DWSNZ 2005 (revised 2018). Feilding Awa Street is not compliant under new regulations DWQAR 2022 that came into effect from 1 January 2023. Stanway/Halcombe 85% due to high turbidity in treated water due to high turbidity at intake due to erosion of river bank near intake caused by Cyclone Gabrielle. Boil Water notice issued on 23 June 2023. Ōhakea Plant commissioned late July 2022.
	Feilding - Awa St	100%	100%	100%	0%	
	Himatangi Beach	100%	100%	100%	77%	
	Rongotea	100%	100%	100%	100%	
	Sanson	100%	100%	100%	98%	
	Stanway Halcombe	100%	100%	100%	85%	
	Waituna West	100%	100%	100%	50%	
	Ōhakea	100%		100%	100%	
The extent (% compliance) to which Council's drinking water supply complies with Part 5 of the NZ Drinking Water Standards. (protozoal compliance criteria).* #	Feilding - Armadale	100%	100%	100%	100%	100% compliance with protozoa except Stanway Halcombe and Feilding Awa Street, which do not have protozoa treatment installed.
	Feilding - Awa St	100%	100%	100%	0%	
	Himatangi Beach*	100%	100%	100%	100%	
	Rongotea*	100%	100%	100%	100%	
	Sanson*	100%	100%	100%	100%	
	Stanway Halcombe#	0%	0%	0%	0%	
	Waituna West*	100%	100%	100%	100%	
	Ōhakea	100%		100%	100%	

\* Schemes Automatically comply with Protozoa compliance due to secure bore status (Himatangi Beach, Rongotea, Sanson, Stanway Halcombe, Waituna West).

# Stanway Halcombe scheme upgrades are underway and are expected to be compliant in 2022.

<sup>1</sup> Schemes may have changed from compliant to non-compliant due to new Drinking Water Quality Assurance Rules (DWQAR). The change in status does not represent a decline in performance of the scheme, but rather reflects a change in reporting.

## 2. You can expect the water reticulation network to be well maintained

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The estimated percentage of real water loss from Council's networked reticulation system using minimum night flow (MNF) analysis, measured per water supply scheme.	Feilding	<35%	22% 	12.1% 	Sanson and Waituna West difficult to calculate due to not being an on demand supply. Water loss for trickle feed schemes is overestimated as the volume of water that is legitimately being used to fill tanks can't be excluded. This is applicable for Rongotea, Stanway, Sanson, Halcombe and Waituna West. The calculations for these schemes are based on 27% of the connections in an urban environment legitimately being used and 65% of the connections in a rural environment being used.
	Himatangi Beach	<35%		38.5% 	
	Rongotea	<35%	18% 	18% 	
	Sanson	<35%	12% 	-	
	Stanway Halcombe	<35%	9% 	24% 	
	Waituna West	<35%	34% 	-	

3, 4  
& 6

## 3. You can expect faults to be responded to and resolved in a timely manner

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
<b>Urgent call-outs*</b> to a fault or unplanned interruption to Council's networked reticulation system:					
A. Median attendance time from the time the Council receives notification to the time that service personnel reach the site.	6	<2 hours	0.73 hours 	0.75 hours 	
B. Median resolution time from the time the Council receives notification to the time that service personnel confirm that the water supply has been reinstated.	6	<9 hours	1.52 hours 	3.02 hours 	
<b>Non-urgent call-outs</b> to a fault or unplanned interruption to Council's networked reticulation system:					
A. Median attendance time from the time the Council receives notification to the time that service personnel reach the site.	6	<5 working days	24 hours 	24 hours 	
B. Median resolution time from the time the Council receives notification to the time that service personnel confirm resolution of the fault or interruption.	6	A further working days	24 hours 	24 hours 	

Note: An "urgent" call-out is one in which there is a complete loss of water.

#### 4. You can expect satisfaction with the quality of water service

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Monitoring the total number of complaints received by Council about any of the following: Drinking water clarity, drinking water taste, drinking water odour, drinking water pressure or flow, continuity of supply, the local authority's response to any of these issues. Expressed per 1000 connections to the Council's networked reticulation system.	<b>1 to 6</b>	<20	7.35 	8.73 	

#### 5. You can expect us to manage the demand for domestic water supply

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The average consumption of drinking water per day, per resident within Council's authority area: (MEASURE: litres/person/day for domestic supply only).	Feilding 17,350	<300	142 	192 	This is the effect of summer population increase. Not all properties are connected to the water supply.
	Himatangi Beach 513	<1000	793 	678 	
	Rongotea 639	<300	139 	108 	
	Sanson 582	<300	263 	202 	
	Stanway Halcombe 554	<1000	465 	408 	
	Waituna West 226	<1000	1145 	1370 	
	Ōhakea RWS	<1000		738 	Ōhakea Plant commissioned late July 2022.

- Feilding target excludes metered water (industrial and commercial).
- Waituna West and Stanway Halcombe are rural schemes and therefore the target is 1000l/per to reflect the stock water use.
- Due to holiday homes the water use at the Himatangi Beach scheme is significantly higher than the permanent population.
- The Urban non holiday/rural schemes has been increased to 300 from 250 to reflect the targets set in the One Plan (Regional Council overarching plan).

# Wastewater Group

## Te Wai Para

### How we did



#### 1. You can expect us to effectively manage Council’s reticulated wastewater system

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Number of dry weather sewerage overflows from Council’s sewerage system, expressed per 1000 SUIPs (separately used inhabited parts of a rating unit).	<b>3, 4 &amp; 6</b>	<6	0.24 	0.12 	

#### 2. You can expect compliance with the Council’s resource consents for discharge from its treated wastewater system

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The number of abatement notices advising of breaches of resource consent conditions per scheme.	<b>3 &amp; 6</b>	<2	0 	0 	
The number of infringement notices, enforcement orders, and convictions received by Council in relation to resource consent conditions per scheme.	<b>3 &amp; 6</b>	0	1 	0 	

### 3. You can expect a timely response and resolution to faults or blockages

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Median response time from the time the Council receives notification to the time that service personnel reach the site. <b>(Urgent)</b>	6	<2 hours	0.72 hours 	0.52 hours 	
Median response time from the time the Council receives notification to the time that service personnel reach the site. <b>(Non-Urgent)</b>	6	5 days	1.53 hours 	1.38 hours 	
Median response time from the time the Council receives notification to the time that service personnel reach the site. <b>(Combined)</b>	6	5 days	1.35 hours 	1.11 hours 	
Median resolution time: from the time Council receives notification to the time service personnel confirm resolution of the blockage or other fault. <b>(Urgent)</b>	6	<5 hours	2.43 hours 	3.52 hours 	
Median resolution time: from the time Council receives notification to the time service personnel confirm resolution of the blockage or other fault. <b>(Non-urgent)</b>	6	10 days	4.18 hours 	4.33 hours 	
Median resolution time: from the time Council receives notification to the time service personnel confirm resolution of the blockage or other fault. <b>(Combined)</b>	6	10 days	4.02 hours 	4.33 hours 	

### 4. You can expect satisfaction with our service

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The total number of complaints received by Council about the following: <ul style="list-style-type: none"> <li>• sewage odour</li> <li>• sewerage system faults</li> <li>• sewerage system blockages</li> <li>• Council’s response to issues with its sewerage system.</li> </ul> (Expressed per 1000 connections to the council sewerage system)*	4 & 6	<20	6.75 	3.58 	

\*excludes complaints that do not relate to the service council provide.

# Stormwater Group

## Te Wai Ua



### How we did

#### 1. You can expect stormwater system adequacy

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The number of flooding events in the district.*	2 & 4	0	4	1	Flooding event occurred February 2023.
The number of habitable floors affected during each flooding event. (Expressed per 1000 properties connected to Council's stormwater system).	2 & 4	<10	4.78	0.35	

\*A flooding event is defined as an overflow of the urban stormwater system that enters a habitable floor.

#### 2. You can expect us to comply with resource consent conditions for discharge from Council's stormwater systems

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The number of:		<2	0	0	No enforcement action has occurred. No abatement notices received.
A. abatement notices					
B. infringement notices		0	0	0	
C. enforcement orders	3, 4 & 6	0	0	0	
D. successful prosecutions received in relation to those resource consents		0	0	0	

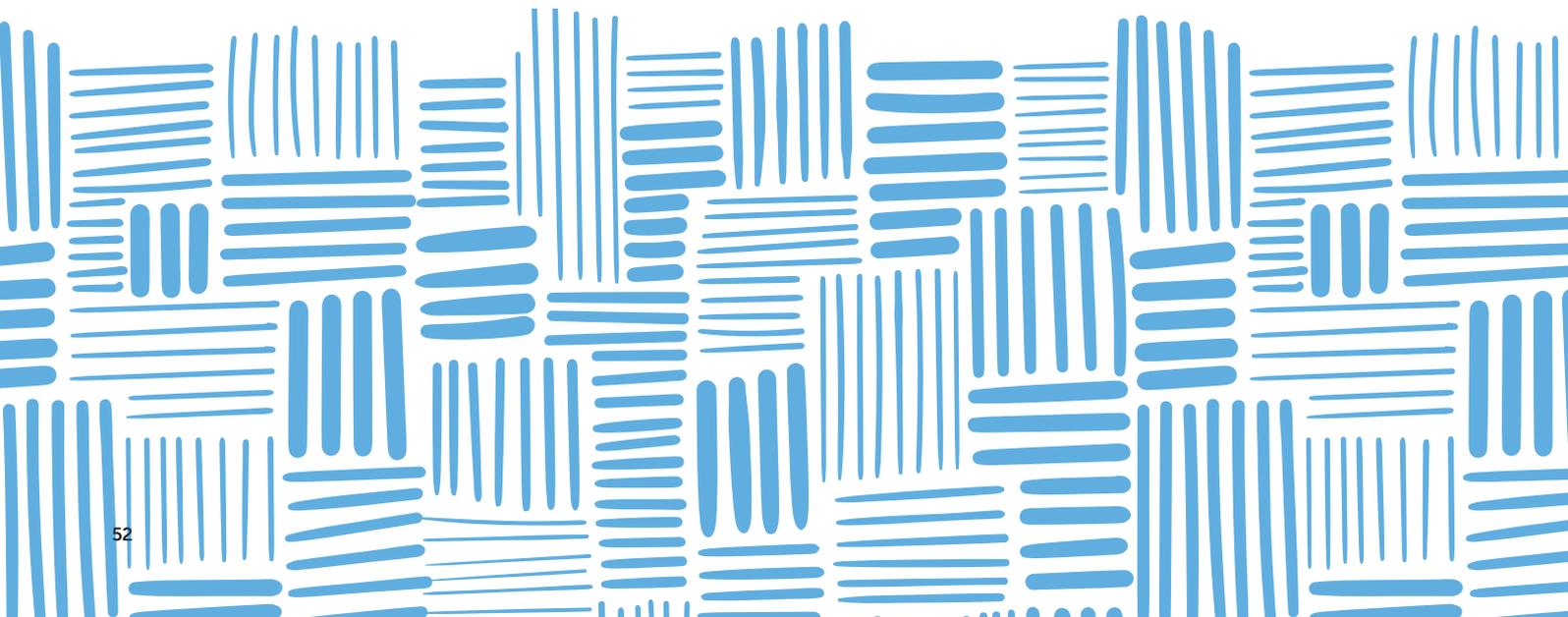
### 3. You can expect a timely response to flooding events

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Measuring the median response times to attend a flooding event, measured from the time that Council receives notification to the time that service personnel reach the site.	6	Within 2 hours	7.35 hours 	2.65 	These times were taken as the time the customer was contacted after calling to advise of flooding to a habitable floor.

### 4. You can expect satisfaction with the performance of Council's reticulated stormwater system

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The number of complaints received by Council about the performance of its stormwater system (expressed per 1000 properties connected to Council's stormwater system).*	2, 4 & 6	<20*	33.33 	4.95 	

\*excludes complaints that do not relate to the service council provides



# Solid Waste Group

## Te Para Totoka

### How we did

#### 1. You can expect the provision of convenient rubbish and recycling services for rural and village residents



Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
% of rural residents who have a Council refuse bag drop-off point close to their homes.		90%	94% 	94% 	
Mobile recycling centres are conveniently located within all identified villages within 5km of village centre.	4 & 6	YES	100% 	YES 	All stations in place apart from Halcombe MRC is not currently accepting glass drop off.

#### 2. You can expect the provision of waste education programmes to encourage recycling

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
Funding provided for waste education programmes that promote reduce and reuse.	2, 3 & 6	YES	YES 	YES 	20 Kindergarten/ Preschools and Primary Schools are participating in the Enviroschools programme.

#### 3. You can expect the provision of effective waste services

Measure	Link to community outcomes	Target 2023	Result 2021/22	Result 2022/23	Comments
The number of complaints received by Council about the performance of its solid waste services (expressed as number of complaints per 1000 households).*	6	<100	55.75 	32.34 	

\*excludes complaints that do not relate to the service council provides

## Manawatū District Council Summary Statement of Financial Position as at 30 June 2023

	Council			Group	
	Actual 2023	Budget 2023	Actual 2022	Actual 2023	Actual 2022
	\$000	\$000	\$000	\$000	\$000
Total current assets	26,174	9,973	24,992	26,101	25,131
Total non-current assets	1,152,686	871,696	1,035,885	1,185,910	1,072,338
<b>Total assets</b>	<b>1,178,860</b>	<b>881,669</b>	<b>1,060,877</b>	<b>1,212,011</b>	<b>1,097,469</b>
Total current liabilities	34,871	29,188	30,222	35,442	30,956
Total non-current liabilities	72,974	81,718	71,786	74,239	73,277
<b>Total liabilities</b>	<b>107,845</b>	<b>110,906</b>	<b>102,008</b>	<b>109,681</b>	<b>104,233</b>
<b>Total equity</b>	<b>1,071,015</b>	<b>770,763</b>	<b>958,868</b>	<b>1,102,330</b>	<b>993,236</b>
<b>Total Liabilities and Equity</b>	<b>1,178,860</b>	<b>881,669</b>	<b>1,060,876</b>	<b>1,212,011</b>	<b>1,097,469</b>

## Manawatū District Council Summary Statement of Comprehensive Revenue and Expense for the year ended 30 June 2023

	Council			Group	
	Actual 2023	Budget 2023	Actual 2022	Actual 2023	Actual 2022
	\$000	\$000	\$000	\$000	\$000
Total revenue	77,801	66,598	74,449	80,635	76,777
Total expenses*	74,907	64,861	61,169	77,307	63,195
Share of associate's surplus / (deficit)	0	0	0	8	7
Operating surplus/(deficit) before tax	2,894	1,738	13,280	3,336	13,589
Income tax expense	0	0	0	0	0
<b>Surplus/(deficit) after tax</b>	<b>2,894</b>	<b>1,738</b>	<b>13,280</b>	<b>3,336</b>	<b>13,589</b>
Other comprehensive revenue and expense**	109,253	28,434	230,126	105,758	239,127
<b>Total comprehensive revenue and expense for the year</b>	<b>112,147</b>	<b>30,173</b>	<b>243,405</b>	<b>109,094</b>	<b>252,716</b>

\*This includes finance costs

	3,489	1,896	1,856	3,611	1,931
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\*\*Revaluation gains / (losses)

## Manawatū District Council Summary Statement of Cash Flows for the year ended 30 June 2023

	Council			Group	
	Actual 2023	Budget 2023	Actual 2022	Actual 2023	Actual 2022
	\$000	\$000	\$000	\$000	\$000
Net cash from operating activities	25,465	21,343	31,030	26,999	32,090
Net cash from investing activities	(36,335)	(33,404)	(32,008)	(37,396)	(33,706)
Net cash from financing activities	5,049	12,211	3,062	4,558	2,816
<b>Net (decrease)/increase in cash, cash equivalents and bank overdrafts</b>	<b>(5,821)</b>	<b>150</b>	<b>2,084</b>	<b>(5,838)</b>	<b>1,200</b>
Cash, cash equivalents and bank overdrafts at the beginning of the year	13,713	4,141	11,629	13,870	12,670
<b>Cash, cash equivalents and bank overdrafts at the end of the year</b>	<b>7,892</b>	<b>4,291</b>	<b>13,713</b>	<b>8,032</b>	<b>13,870</b>

## Manawatū District Council Summary Statement of Changes in Net Assets / Equity for the year ended 30 June 2023

	Council			Group	
	Actual 2023	Budget 2023	Actual 2022	Actual 2023	Actual 2022
	\$000	\$000	\$000	\$000	\$000
<b>Balance at 1 July</b>	<b>958,868</b>	<b>740,590</b>	<b>715,463</b>	<b>993,236</b>	<b>740,520</b>
Total comprehensive revenue / (expense) for the year	112,147	30,173	243,405	109,094	252,716
<b>Balance as at 30 June</b>	<b>1,071,015</b>	<b>770,763</b>	<b>958,868</b>	<b>1,102,330</b>	<b>993,236</b>

## Contingent Liabilities

The most significant contingent liability relates to uncalled capital, in relation to the New Zealand Local Government Funding Agency (NZLGFA).

The Council is a shareholder of the NZLGFA. The NZLGFA was incorporated in December 2011 with the purpose of providing debt funding to local authorities in New Zealand and had a foreign currency rating of AA+ and a local currency rating of AAA from Standard and Poors at 2 March 2021. The Council is one of 31 shareholders of the NZLGFA. In that regard, Council has uncalled capital of \$100,000. When aggregated with the uncalled capital of other shareholders, \$20 million is available in the event of an imminent default. Together with the other shareholders, the Council is a guarantor to all of NZLGFA's borrowings. At 30 June 2023, the NZLGFA had borrowings totalling \$17.683 billion (last year: 15.789 billion). The Council has been unable to determine a sufficiently reliable fair value for the guarantee, and therefore has not recognised a liability. The Council considers the risk of the NZLGFA defaulting on repayment of interest or capital to be very low on the basis that:

- it is not aware of any local authority debt default events in New Zealand
- local government legislation would enable local authorities to levy a rate to recover sufficient funds to meet any debt obligations if further funds were required.

## Explanation of Major Variances

Explanations for major variations between the actual results and the estimated figures in the 2022/23 Annual Plan, which is the second year of the Long Term Plan 2021-2031, are detailed below.

### Statement of Comprehensive Revenue and Expense

The operating surplus for the year is \$2.9M, against a budgeted surplus of \$1.7M.

The following are the most significant variances:

- Subsidies and Grants are \$8.7M above budget. \$3.2M was received in relation to the Wastewater Centralisation, \$1.6M received towards Ohakea rural water scheme, \$1.2M contribution to work needed to the Three Waters Reform and \$1.2M received to help fund the library redevelopment. NZTA subsidies are \$1.7M above budget as a result of additional funding made available for emergency works required to remedy damage caused by weather events.
- Development and financial contributions are \$818k below budget. This a result of a

lower number of development contributions received as well as a large number of capital contributions for water/wastewater connections.

- Revenue from vested assets was \$1.8M higher than expected.
- Personnel costs are \$1.2M under budget due to a number of vacancies throughout the year and delays in recruitment.
- Depreciation is \$4.2M unfavourable to budget. This is due to asset revaluations completed at 30 June 2022 which were not budgeted for in the Annual Plan for 2022/23.
- Finance costs were \$1.6M over budget. Overall interest costs were higher than budgeted due to significantly higher interest rates.
- Other Operating cost are over budget by \$5M. Vehicle expenses were over budget by \$200k due to higher operational costs. Energy costs were \$240k over budget predominantly as a result of higher gas charges for the Makino Aquatic Centre. Operational Projects were \$4M above budget as a result of emergency roading works required after the 2023 weather events. There were a number of smaller variances which contributed to the overspend.

## Statement of Financial Position

The most significant movements are:

- Cash and cash equivalents are higher than budget by \$3.6M due to a higher than expected opening balance.
- Property, plant and equipment is \$282M higher than budget due to a higher than budgeted movement from asset revaluations and vested assets.
- Creditors and other payables are higher than budget due to the level of capital works carried out in June.
- Total borrowing is in-line with budget, the off setting variances are simply due to the loans being classified as current and term.

## Statement of Cash Flows

The variances in the statement of cash flow are a direct result of the items mentioned above.

## Events after the Balance Sheet Date

### Three Waters Reform

"The New Zealand Government is implementing a water services reform programme that is intended to ensure all New Zealanders have safe, clean and affordable water services. The Government believes this will be achieved by establishing new public entities to take on the delivery of drinking water, wastewater and stormwater services across New Zealand. The reform will be enacted by three pieces of legislation:

- The Water Services Entities Act 2022, which (as amended by the Water Services Entities Amendment Act 2023 on 23 August 2023) establishes ten publicly owned water services entities and sets out their ownership, governance and accountability arrangements. A water services entity is established (for transitional purposes) on the date on which the appointment of the entity's establishment board takes effect, and its establishment date (operational date) will be a date between 1 July 2024 and 1 July 2026.
- The Water Services Legislation Act 2023, which amended the Water Services Entities Act 2022 on 31 August 2023 to provide for the transfer of water services assets and liabilities to the water services entities.
- The Water Services Economic Efficiency and Consumer Protection Act 2023, which provides the economic regulation and consumer protection framework for water services. The consumer protection framework will come into force on 1 July 2024 and the rest of the Act came into force on 31 August 2023.

### Additional Notes

- This summary financial report is for Manawatū District Council and Group and is presented in New Zealand Dollars rounded to \$000s.
- This Annual Report Summary was authorised for issue by the Mayor and Chief Executive. The full Annual Report was authorised for issue on 30 October 2023.
- The financial statements have been prepared in accordance with New Zealand Generally Accepted Accounting Practice (NZ GAAP), as appropriate for a public benefit entity. The summary financial statements comply with PBE FRS-43 Summary Financial Statements.
- The Group consists of Manawatū District Council, which is the controlling entity and four controlled entities; the Feilding Civic Centre Trust, the Manawatū Community

Trust, Awahuri Forest/Kitchener Park Trust and Heartland Contractors Ltd (100% owned). The Group also includes Central Economic Development Agency Limited, (50% owned) and Manawatū-Wanganui LASS (14.3%).

- The specific disclosures included in the summary financial report have been extracted from the full financial report.
- These summary financial statements cannot be expected to provide as complete an understanding as provided by the full financial statements.
- The full financial statements of Council and the Group have been prepared in accordance with and are fully compliant with Tier 1 PBE accounting standards.
- The full Annual Report can be obtained from our website [www.mdc.govt.nz/documents/reports/annual-report](http://www.mdc.govt.nz/documents/reports/annual-report)
- The summary has been examined for consistency with the full Annual Report and was audited by Audit New Zealand on behalf of the Office of the Auditor-General. The full Annual Report received an unmodified audit opinion, excluding the statement of service provision, on 30 October 2023 with an emphasis of matter.
- Audit work was limited with respect to the performance measures on processing times for resource consents and building consents.
- In reporting its performance for the Regulatory group of activities, the District Council has reported against performance measures on:
  - The percentage of building consent applications and code of compliance certificates that are processed and approved within the statutory 20 working days.
  - The percentage of applications for resource consent under the Resource Management Act which are processed in accordance with the statutory timeframes for non-notified consents.
- Testing a sample of consents identified issues with the recorded processing times not agreeing to underlying consent information. Due to the extent of the inaccuracies identified from sample testing, Audit New Zealand was unable to determine whether the District Council's reported results for these two measures are materially correct. As a result, work was limited and there were no practical audit procedures that could be applied to obtain assurance over the reported results for building consent and resource consent processing times.

# Independent Auditor's Report

## To the readers of Manawatu District Council and group's summary of the annual report for the year ended 30 June 2023.

The summary of the annual report was derived from the annual report of the Manawatu District Council (the District Council) and group for the year ended 30 June 2023.

The summary of the annual report comprises the following information on pages 14 to 15 and 34 to 57:

- the summary statement of financial position as at 30 June 2023;
- the summaries of the statement of comprehensive revenue and expense, statement of changes in net assets/equity and statement of cash flows for the year ended 30 June 2023;
- the notes to the summary financial statements that include accounting policies and other explanatory information; and
- the summary statement of service performance and overview of activity results.

### Opinion

In our opinion:

- the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report; and
- the summary statements comply with PBE FRS-43: Summary Financial Statements.

However, the summary performance overview information includes a limitation in scope to the equivalent extent as the full audited statement of service provision in the full annual report. This limitation is explained below in The full annual report and our audit report thereon section.

### Summary of the annual report

The summary of the annual report does not contain all the disclosures required by generally accepted accounting practice in New Zealand. Reading the summary of the annual report and the auditor's report thereon, therefore, is not a substitute for reading the full annual report and the auditor's report thereon.

The summary of the annual report does not reflect the effects of events that occurred subsequent to the date of our auditor's report on the full annual report.

### The full annual report and our audit report thereon

We expressed a qualified opinion on the statement of service provision and an unmodified opinion on the other audited information in the full annual report for the year ended 30 June 2023 in our auditor's report dated 30 October 2023. The basis for our qualified opinion on the statement of service provision is explained below.

### Statement of service provision: Our work was limited with respect to the performance measures on processing times for resource consents and building consents

An important part of the District Council's service performance is processing consent applications in accordance with statutory timeframes. In reporting its performance for the Regulatory group of activities, the District Council has reported against performance measures on:

- The percentage of building consent applications and code of compliance certificates that are processed and approved within the statutory 20 working days.
- The percentage of applications for resource consent under the Resource Management Act which are processed in accordance with the statutory timeframes for non-notified consents.

Our audit testing of a sample of consents identified issues with the recorded processing times not agreeing to underlying consent information.

Due to the extent of the inaccuracies we identified from our sample testing, we are unable to determine whether the District Council's reported results for these two measures are materially correct. As a result, our work was limited and there were no practical audit procedures we could apply to obtain assurance over the reported results for building consent and resource consent processing times.

Our opinion on these performance measures was also qualified for the 2022 performance year.

Information about this matter is also disclosed on pages 40 and 42 of the District Council's summary annual report.

### **Emphasis of matter – Uncertainty over the water services reform programme**

Our auditor's report on the full annual report also includes an emphasis of matter paragraph drawing attention to the uncertainty over the Government's water services reform programme, as disclosed in note xx to the financial statements in the full annual report.

The Water Services Entities Act 2022, as amended by the Water Services Entities Amendment Act 2023 on 23 August 2023 and the Water Services Legislation Act 2023 on 31 August 2023, establishes ten publicly owned water services entities to carry out responsibilities for the delivery of three waters services and related assets and liabilities currently controlled by local authorities. Water services entities' establishment dates are staggered, with all the water services entities becoming operational between 1 July 2024 and 1 July 2026. The financial impact of the water services reform on the District Council remains uncertain until the relevant water services entity's establishment date is known, and the allocation schedule of assets, liabilities, and other matters to be transferred is approved.

Information about this matter is also disclosed on page 57 of the summary financial statements.

### **Council's responsibility for the summary of the annual report**

The Council is responsible for preparing the summary of the annual report which includes preparing summary statements, in accordance with PBE FRS-43: Summary Financial Statements.

### **Auditor's responsibility**

Our responsibility is to express an opinion on whether the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the full annual report and whether the summary statements comply with PBE FRS 43: Summary Financial Statements.

Our opinion on the summary of the annual report is based on our procedures, which were carried out in accordance with the Auditor-General's Auditing Standards, which incorporate the Professional and Ethical Standards and the International Standards on Auditing (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board.

In addition to reporting on the summary and full annual reports, we have performed a limited assurance engagement related to the District Council's debenture trust deed. This engagement is compatible with those independent requirements.

Other than these engagements, we have no relationship with, or interests in the District Council or its subsidiaries and controlled entities.



Debbie Perera,  
Audit New Zealand  
On behalf of the Auditor-General  
Palmerston North, New Zealand  
30 November 2023



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